

Entrepreneurship and bureaucracy explaining economic development across countries

Applying the actor-structural approach to economic development

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ABSTRACT:

In this paper, it is shown that national differences in the rate of economic growth can be explained by economic behaviour, entrepreneurship and efficiency and size of a country's bureaucracy. The analytical framework is based on an actor-structural approach assuming that all social phenomena can be explained by a combination of agency and structure. A model based

adding bureaucracy, offer high explanatory values and that a large part of the variance in economic development, left unexplained by aggregate behaviour, is explained by the regulation of that behaviour. Due to limited and recent cross-national data on entrepreneurship it is impossible to rule out the possibility that the results are to some extent due to selective causal links, or relationships excluded from the analysis. In terms of policy implications the results indicate that the removal of bureaucratic barriers to entrepreneurs could have large potential payoffs in terms of economic growth.

INTRODUCTION

This paper aims at contributing to the question: What causes some societies to develop and others to stagnate? Since social change or development is a very wide concept, this paper concentrates on economic development operationalised as long-term economic growth. In social and economic sciences, the attempts to explain economic development are numerous and diverse. A large number of highly heterogeneous independent variables contributing to or hindering economic development, have been identified in theoretical and empirical research (Barro 1998; Barro and McCleary 2000; Jorgenson 2003; Evans and Rauch 1999; Ginsburg 2000; James Gwartney and Emerick 2003; Knack and Keefer 1997; Minniti, Bygrave and Gilad 2005; Whiteley 2000).

In this paper, the scope is beyond considering separate explanatory variables and testing their contribution to economic development; rather, models are considered. The standard method of testing separate independent variables involves introducing the variable in question into a standard model consisting of variables that previous empirical researches have found to be important. These are, typically, GDP per capita, levels of investment savings, and education. In cross-national research, the size of these models is generally kept small due to the miniscule number of observations.

development than models that do not do so. Similar to several scholars (Julien 1989; Schumpeter 1934; Shane 2003), I will argue entrepreneurs are the agents of economic change but that their contribution to economic development is dependent on the environment in which they operate, their structure. It is held here that structure has to be included in the analysis and that this two-sided model will result in higher explanatory power as compared to the traditional one-sided approaches.

Entrepreneurship will be used as an example of a typical agency-based theory, and economic freedom and social capital as examples of structural theories. The choice of these examples is based on their frequent appearance in recent social research as well as in policies related to economic development. Following this, the paper presents a model based on an actor-structural approach combining agency and structural factors to explain economic development, in this case, entrepreneurship combining different structural factors: economic freedom, bureaucracy, social capital and taxation. Finally, this argument is tested empirically on cross-national data and upheld.

The introduction of this paper is structured in the following way. The theoretical section discusses development theory and how the various explanatory factors are related to economic development in the traditional one-sided approaches. This is followed by a section that describes the traditional agency-structure approach in relation to economic development and defines the analytical framework of this paper.

2. DEVELOPMENT THEORY

The interest in economic development is shared by social and economic

ngly empirically correlated. Since long-term economic growth is c
l as a proxy for economic development, these two research approa
in practice, trying to explain the same empirical phenomenon.
rence between growth and development theory therefore does
ssarily involve the dependent variable. Instead, the difference appea
in the scientist's academic identity. In effect, these two acade
munities are trying to explain the same phenomenon, using their
pendent factors; the social scientists use factors such as norms, t
works and dependency, while the economists use factors such as cap
ngs, investment, fiscal policy and taxation.

most social scientists, it is obvious that the initial causes of econo
velopment are not economical. It can be argued (Soto 2002) that
osed economical explanations do not explain why people in cer
tries save, invest and create more wealth than those in other count
indeed some of these economic 'causes' appear more like developr
f, than the real causes of development. Even in the field of econo
vth theory, 'non-economic' factors are frequently used as explana
ables to explain economic development/growt (Barro 1997; North 1
impeter 1934). One general conclusion derived from previous econo
arch is that one has to look beyond the narrow economic factors to
real determinants of economic development (Barro and McCleary 2
, 2002). On the basis of this conclusion, I will concentrate on the
omic causes of economic development in this paper.

epreneurship and development

idea that entrepreneurship is essential for economic developmer
ed by almost everyone (Julien 1989). To most research
epreneurship is about behaviour and newness. There appear to be at
competing views on what this newness consists of. While Schump
4) and his followers would argue that new ideas are entrepreneurs

Figure 1. The newness of entrepreneurship; new idea, new organization,

| | | Organization | |
|------|-----|--------------|-----|
| | | New | Old |
| Idea | New | 1 | 2 |
| | Old | 3 | 4 |

While there would be little controversy regarding cell 1 and 4; cell 2 (new entrepreneurship and cell 4 is not. When it comes to cell 2 and 3, it is a matter of opinion. The followers of Schumpeter would consider cell 1 as entrepreneurship, while Gartner would consider cell 1 and 3 as entrepreneurship. Others, forced by data limitations, define entrepreneurship as business ownership and measure it by the number of business owners as a percentage of the total labour force (Audretsch and Thurik 2001).

Several researchers have theoretically and empirically tried to link entrepreneurship to economic development/growth (Audretsch and Thurik 2001). Independent of the entrepreneurship definition, entrepreneurs are expected to introduce newness into the economy by starting new businesses, introducing new ideas and/or exploiting new resources. By doing so, entrepreneurs act as agents of change; and hence, at the aggregated level, more entrepreneurs mean more development. The theoretical reasoning, however, varies according to the definition of entrepreneurship and the theoretical framework used. The apparent consensus concerning the positive consequences of entrepreneurship is, however, superficial since many researchers view entrepreneurship as a free service (Julien 1989) and not something that creates economic development. Similarly, institutional writers such as Schumpeter (2000) claim that developing countries are teeming with entrepreneurs

Economic freedom and development

Probably the most influential development theory in recent times is the economic freedom. Economic freedom implies 'the degree to which a market economy is in place, where the central components are voluntary exchange, free competition and protection of persons and property' (Gwartney and Lawson 2002). It is believed that voluntary exchange, free competition and protection of persons and property encourages economic agents to engage in growth enhancing activities, such as pursuit of profit, innovation, hard work and so on. In an unfree economy, these activities are not rewarded and are therefore less frequent.

Several attempts have been made to quantify economic freedom internationally. One example, The Index of Economic Freedom, is published annually by the Heritage Foundation. This index includes trade policy, property rights, size of government, business regulation etc. There is a lot of research, using a wide range of theoretical frameworks and methodologies, examining the effect of economic freedom on development/growth and the positive relationship seems very robust (Görgen 2003; Doucouliagos 2005; Gwartney and Lawson 2002).

However, since these indexes include a large number of factors, it is difficult to determine which factors promote economic development and which do not. And some empirical research has found theoretical expectations. Carlsson and Lundström (2002) found that a liberal trade policy and the size of government are significantly and negatively correlated with growth, implying that big governments and restricted trade regimes do not promote growth. The large number of aggregated components in these indexes and the fact that some of the components are negatively correlated with growth makes the causal reasoning very fuzzy. The number of aggregated components is too large to be theoretically interesting and to have specific policy implications. Furthermore, these indexes are not only about free

luctive private sector and thereby limiting the freedom and capabilities of economic actors.

Social capital and development

Since the publishing of Putnam's *Making Democracy Work* (1993b), social capital has attracted immense interest in the field of social sciences and has been used to explain a wide range of social phenomena, including economic development. Social capital, however, is a very wide concept. Three meanings of the term can be identified; trust, civic norms and associational activity (Knack and Keefer 1997). Of these, Knack & Keefer found trust and civic norms to be significantly and positively correlated to long-term economic growth using cross-national data on 29 market economies. In contrast, associational activity, Putnam's definition of social capital, was not found to be correlated to long term growth. According to Coleman (1988), social capital does not lie in the individual agent, but in the relations between agents. Others view social capital, particularly trust, as a personal attitude.

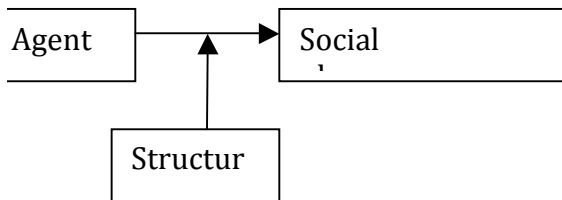
The causal link between trust and economic growth is simple. Individualism and low-trust societies do not require to spend much time protecting themselves by signing contracts, monitoring business activities and so on. Trust makes business transactions simple and efficient and the need for formal institutions to mediate conflicts is small. Behaviour is controlled by customs rather than by explicit written rules. In low-trust societies, economic transaction is a risk to a greater extent, and this is likely to hamper economic growth and development. For a detailed discussion on the causal relation between trust and economic growth, see Knack & Keefer (1997) and Putnam (2000).

approach and the actor-structural theoretical approach (Rundqvist 1998). The actor-structural approach can be subdivided into a conflationary and a non-conflationary type (Archer 1995). The actor theoretical approach, sometimes referred to as methodological individualism (Martin and McIntyre 1994), argues that social phenomena are explained by agents and that social structure is a mere aggregate of agency behaviour. Agency behaviour is not determined by structure and all social phenomena can be completely explained by agency. Hence, in a theoretical sense, there is no structure. Applied to economic development this school of thought argues that development can only be explained in terms of agents; institutions, entrepreneurial spirit, psychological characteristics, experience (Barro 1996; Barro 1998; Heertje 2004; Krueger and Lindahl 2001).

The structural theoretical approach, on the other hand, sometimes referred to as methodological collectivism (Martin and McIntyre 1994) argues that social phenomena are explained by structural factors, and that agency behaviour is a consequence of social structure. Agency behaviour is determined by structure and since all social phenomena can be completely explained by structure, in a theoretical sense, there are no agents. Applied to economic development this school of thought argues that development can be explained in terms of structure; social norms, rules and institutions such as social capital, legislation, taxation, bureaucracy (Putnam 2000; North 1990; Platteau 2001; Putnam, Leonardi and Naughton 2003a).

In the non-conflationary actor-structural approach, it is stipulated that society consists of both agency and structure and that these are not the same thing. Hence, agency and structure cannot be reduced to one another. Structures do not melt away into agents, nor agents into structures (Archer 1991). This ontological idea of society's two-sidedness is regarded as a prerequisite for the logical connection between the theory and the empirical application of any research question (Rundqvist 1998).

Figure 2. An ontological model based on the non-conflationary actor-structural approach.



The theoretical framework in this paper is based on a non-conflationary actor-structural approach; see Figure 2. Agency behaviour is not entirely a consequence of structure, and structure is more than aggregated actions. It lies that neither of the one-sided approaches can fully explain social phenomena (Archer 1988). According to this non-conflationary actor-structural approach, an agent is a social unit that could have acted otherwise; the agent can choose between different actions. The agent can be individuals, groups of individuals, companies and so on depending on the analytical level. Structures are social features, external to the agent, which can limit or determine the agent's behaviour. Structures can become agents only by influencing or transforming the effects of agency behaviour. The link between structure and the social phenomena to be studied is therefore indirect. The empirical application of the actor-structural approach in this study begins with entrepreneurship as the explanatory agency factor and economic development as the dependent factor. Structural factors that advance to entrepreneurship are introduced in accordance with the actor-structural approach. The structural factors are selected because they

structures. Due to this emphasis on agency and its structure, it might be appropriate to call this approach the 'agency in structure' approach.

Entrepreneurship, bureaucracy and development

In a market economy, economic development is a consequence of private entrepreneurs and enterprises and there can be no direct link, as discussed above, between the structural/institutional environment and economic development. The behaviour of these entrepreneurs is regulated by different effects of the entrepreneurial environment (Gnyawali and Fogel 1994). In this paper I concentrate on the bureaucracy as an important aspect of the entrepreneurial environment. Entrepreneurs are the actors and bureaucracy is the structure. The behaviour of the actors has to be regulated by the bureaucracy to avoid its potentially negative effects on other actors. If the bureaucracy can do this without imposing a burden on the creation and development of businesses, the bureaucracy is beneficial to the development of the economy. If not, the bureaucracy will be an obstacle to the creation and growth of individual firms and to the aggregated economic development at the national level. The behaviour of the economic actors is also a consequence; if they behave entrepreneurially, i.e. if they are creative and exploit new possibilities, the economy will develop at the aggregated level.

With earlier empirical research have found that entrepreneurship is a major contributor to economic development (Audretsch and Thurik 2001; Bosma and Harding 2006; Shane 2003) and that the legal framework and the manner in which it is implemented by the bureaucracy are major obstacles for these entrepreneurs (Soto 2000; Soto 2002; Svensson 2006; World Bank 2006). de Soto appears to reason in a similar way, claiming that the main obstacle for poor entrepreneurs is the legal system, which excludes them and forces them to operate outside the law. Entrepreneurs forced to operate outside the legal system are unable to benefit from the institutions that are essential for operating a business, i.e. property rights, insurance,

argues that economic behaviour, such as entrepreneurship, is a response to the institutional environment, and therefore, not a cause in itself. Entrepreneurship is a direct response to the institutional/legal framework and structure, differences in economic development cannot be explained by differences in behaviour, but only by differences in structure. Since the argument states that agency and structural factors have to be combined to explain the differences in economic development, I obviously disagree.

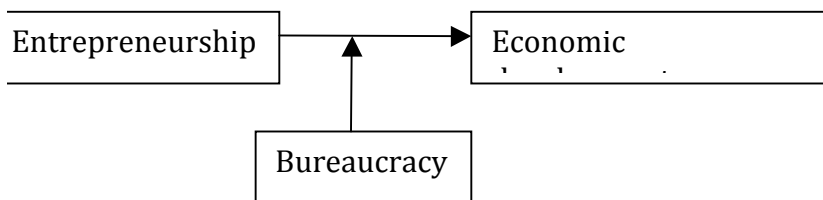
Bureaucracy can be an obstacle to the entrepreneurs in a number of ways. Firstly, it can be ineffective, i.e. it can delay the procedures required to start and develop a business, demand bribes and so on. Secondly, bureaucracy can differ in terms of size, i.e. it can differ in the number of agencies or departments of a business that it regulates. It can also differ in the strictness of the regulations. Others have concentrated on the positive effects of bureaucracy on economic development; Evans and Rauch (1999) found a positive correlation between 'Weberian' state structures and economic development. The effectiveness of the bureaucracy is strongly correlated with the level of economic development; richer countries are able to spend more money on the bureaucracy to ensure that it works effectively. Poor countries cannot sufficiently remunerate workers in the bureaucracy to assure motivation etc. As a consequence, bureaucracies in poor countries tend to be ineffective and/or corrupt. The correlation between the level of economic development (GDP/capita 1995) and Transparency International's Corruption Index (CPI 2003) (www.transparency.org) is very strong (Figure 1).

Concerning the creative entrepreneurs, those exploiting new ideas, bureaucracy can be double-trouble. The creative entrepreneur faces a number of obstacles, unknown to the ordinary business owner. These obstacles usually originate from the newness that the entrepreneur wishes to introduce. In the words of Schumpeter, 'every step outside the boundary of routine activities involves a new element' (Schumpeter 2000).

ers find bureaucracy much more troublesome than the ‘ordinary business owners (Svensson 2003).

The main hypothesis in this paper is based on the assumption that bureaucratic regulation (subsequently referred to as bureaucracy) is the structure of entrepreneurial behaviour (subsequently referred to as entrepreneurship), that is, it can enable, limit or determine entrepreneurial behaviour. It can enable entrepreneurial behaviour by providing necessary legal institutions and offering efficient services etc. and limit entrepreneurial behaviour by requiring business licenses, having regulations inefficiently etc. In other words, the bureaucracy forms a significant part of the environment in which economic agents, such as entrepreneurs, operate. However, these entrepreneurial attempts to change the structures are not regarded as a mere structural consequence. Rather, the bureaucracy decides if these entrepreneurial attempts will lead to aggregate economic development or not; see Figure 3.

Figure 3. The actor-structural approach applied to economic development



The application of this reasoning on economic development results in the following hypotheses.

hypothesis 2. High levels bureaucracy contributes negatively to a country's economic development.

hypothesis 3. Other relevant structural variables (economic freedom, social capital and taxation) affects a country's economic development.

In order to accept hypotheses 1, 2 and 3 independent variables have to be significant ($p < 0,10$) and remain significant when introducing control variables in the model. In hypothesis 3 it is tested if other, to entrepreneur, relevant structural variables (economic freedom, social capital and taxation) has an effect on development similar to the effect of bureaucracy. It is also assumed, based on the agency-structural approach, that the adjusted R^2 is higher in the two-sided models as compared to one-sided models. Two-sided models combine entrepreneurship and relevant structural variables.

METHOD AND DATA

In order to evaluate the different types of development theories and factors that explain economic development, cross-national data and multiple regression models (OLS) are used. The evaluation of the theories pertains to each theory's ability to predict in terms of explanatory power. Admittedly, this is a very limited method to judge the quality of a theory. However, the quality of theories is also related to logic coherence, elegance and parsimony (Craib 1992). However, the ability to predict is empirically tested; therefore, the only way to objectively evaluate a theory aimed to predict economic development is, therefore, a statistical measure, adjusted R^2 , is used to compare the models. The unadjusted R^2 can be interpreted as the share of dependent variance explained by a model. A model with extra predictors will always have a larger R^2 ; but the adjusted R^2 compensates for the model's complexity and number of observations. Therefore, a fairer comparison

different research units, it is possible to combine data from different sources. This makes it possible to test theories that would not have been possible otherwise. Clearly, all methods have their own pros and cons, and insights into the development phenomenon may be achieved using a variety of methods. For a lengthier discussion on the pros and cons of cross-national analysis, see (Herkenrath 2002).

In order to be able to compare the different theories, I will use the same independent variable in all the tests, although I am well aware of the fact that the different proponents of the different theories will argue that it is not adequate. I have chosen the World Bank's measure of average annual GDP growth between 1990 and 2001 (World Bank 2003) as my dependent variable. This period should be long enough to negate the economic cycles in different countries in the analysis.

With regards independent variables, internationally comparable data on entrepreneurship, social capital, economic freedom, bureaucracy and corruption levels are collected from different sources. The variables used and their origins can be found in Appendix 1. As a first choice data from the 1990-2001 period was used. When this has not been possible, data from other years have been used and the variables stability over time has been evaluated. All independent variables appear to be relatively stable over this time period. Due to this I have, throughout, chosen to use data from 1990 with a full set of data, rather than use data for the initial years of the 1990s with data available for a much smaller number of countries. Since multiple regressions are used in the statistical analysis, it is important not to have a small number of cases in each regression.

The international data on entrepreneurship, produced by the Global Entrepreneurship Monitor (GEM), perceives new organizations as the indicator of entrepreneurship. TEA (Total Entrepreneurial Activity) is measured as the share of the adult population involved in entrepreneurial activities. The TEA measure varies from 18.00% in Thailand to 1.80%

from 2003 is a relatively good measure for the whole period. The variable used in 2003 refers to respondent behaviour in the preceding 12 months. The sample is dictated by the availability of the TEA measure from GEM research (Reynolds et al. 2002), 37 market economies in 2003. These countries are: Argentina, Australia, Belgium, Brazil, Canada, Chile, China, Denmark, Finland, France, Germany, Hong Kong (China), Hungary, Iceland, India, Ireland, Israel, Italy, Japan, Korea, Republic of Korea, Netherlands, New Zealand, Norway, Poland, Portugal, Russian Federation, Singapore, Slovenia, South Africa, Spain, Sweden, Switzerland, Taiwan (Taipei), Thailand, United Kingdom and United States.

As a measure of economic freedom The Economic Freedom Index (EFI) is used (Gwartney and Lawson 2002). It is defined as the “freedom that individuals enjoy in the exercise of their personal property rights, free from government interference with the material autonomy of the individual in relation to his or her own person and other organized groups” (Kane, Holmes and O’Grady 2006). The variable on bureaucracy is taken from the same source. This measure includes factors such as ease of obtaining a business license, corruption, government bureaucracy, regulations that impose a burden on a business and so on. The data is available for 156 countries, for the year 1999. The countries are ranked on an ordinal scale from 1 to 5, where 1 implies that ‘existing regulations are straightforward and applied uniformly to all businesses’ and 5 implies that ‘the government impedes the creation of new businesses, corruption is widespread and regulations are applied unevenly’. Both these variables limit the freedom of entrepreneurs and therefore should correlate negatively with economic development.

The variable on taxation, defined as tax revenue as % of GDP, is from the World Bank Development Indicators and OECD Revenue Statistics. The variable varies from 8 % to 44 %. This variable is believed to limit the freedom of entrepreneurs and therefore negatively correlated to economic development.

ed, or that you can't be too careful in dealing with people?' Percentage of people who trust other people varies from 63,7% in Norway, 7% in Brazil. (www.worldvaluessurvey.com). Data on social capital is therefore excluding these two countries. High values of social capital, meaning high levels of trust, should make business transactions easier for the entrepreneurs and this variable should therefore be positively related to economic development.

Since several independent variables are correlated to the level of economic development, a measure from the middle of the period (1995) of gross domestic product per capita in U.S. dollars is used as a control variable. All bivariate correlations and potential multicollinearity problems are in appendix 2.

Table 1. Descriptive statistics of variables used in multiple regression models.

| Variable name and source | N | Minimum | Maximum | Mean | Std. Deviation | Data range |
|---|----|---------|---------|------|----------------|---------------------------|
| Local entrepreneurship activity (%) (Global Entrepreneurship Monitor) | 37 | 1,8 | 18,9 | 7,8 | 4,5 | |
| Social capital (% 'yes') (World Values Surveys) | 35 | 4,7 | 63,7 | 35,2 | 13,7 | 1980-95, 1990-99, 2000-04 |
| Index of economic freedom Heritage Foundation | 37 | 1,3 | 3,8 | 2,3 | 0,6 | |

| | | | | | | |
|--|----|------|-------|-------|-------|--|
| Heritage Foundation (Index of Economic Freedom) | | | | | | |
| Corruption level (% of GDP) | | | | | | |
| World Bank Development Indicators (OECD Revenue Statistics) | 37 | 8,0 | 44,0 | 27,2 | 9,6 | |
| GDP per capita (U.S. dollars) | 37 | 381 | 43639 | 17598 | 11935 | |
| World Bank Development Indicators) | | | | | | |
| Average annual GDP growth (%) | 37 | -3,7 | 7,7 | 3,1 | 2,0 | |
| World Bank Development Indicators) | | | | | | |

RESULTS

The bivariate correlation between the level of entrepreneurial activity and economic development is positive and significant at ($n = 37$, $r = 0,51$). Bivariate correlations can be found in appendix 2. When controlling for GDP/capita, the level of entrepreneurial activity remains significant (model 2, Table 2). In a simple one-sided model higher entrepreneurial activity in a country appears to result in faster economic development.

). The effect of social capital on economic development remains significant even when the level of GDP/capita is included as a control variable (model 2 in Table 2). Adjusted R² at -0,05.

Index of Economic Freedom is positively and significantly correlated with economic development (r = 0,29, n = 37). The minus sign only indicates the order in which the index is constructed. When controlling for GDP/capita the same measure remains significant (model 3 in Table 2). Economically free countries appear to develop faster than economically unfree countries. The model that includes the pure bureaucracy variable (model 4 in Table 2.) GDP/capita results in a significant (p < 0,05) bureaucracy variable with a positive sign.

Table 2. One-sided approaches. Agency or structure explaining economic development. Coefficients with standardized coefficients in parentheses.

| | Explanatory variable | 1 | 2 | 3 | 4 | 5 |
|----------------------|----------------------|-------------------|----------------|---------------------|---|-------------------|
| Agency variable | Entrepreneurship | 0,25*** (0,56) | | | | |
| | | | | | | |
| Structural variables | Social capital | | 0,01 (0,04) | | | -0,01 (0,01) |
| | Economic freedom | | | -0,189*** (0,55) | | -0,189 (-0,55) |

| | | | | | | |
|----------------|----------------|----------------|------------------|--------------------|-----------------|-------------|
| | Taxation level | | | | | 0,0 (-0 |
| | | | | | | |
| ontrol able | GDP/capita | 0,02 (0,13) | -0,01 (-0,07) | -0,07** (-0,43) | -0,04 (0,24) | -0,0 (-0 |
| | | | | | | |
| stant | | 0,71 | 3,42 | 8,78 | 6,88 | 9,7 |
| | | 37 | 35 | 37 | 37 | 35 |
| lue | | 6,36*** | 0,15 | 4,24** | 3,77** | 2,0 |
| justed | | 0,27 (0,23) | 0,01 (-0,05) | 0,20 (0,15) | 0,18 (0,13) | 0,2 (0, |

0,10 **p < 0,05 ***p < 0,01

shown above, the entrepreneurship variable and the different structural variables, used in one-sided models, cannot explain much of the differences in economic development. Even if all structural variables included in the same atheoretical model (model 5 in Table 2) adjusted R-squared remains at a very low level, i.e. 0,11. These results suggest that economic development cannot be explained successfully by using agency structural variables separately.

two-sided multiple regression model that includes entrepreneurship

a large part of the variance, left unexplained by agency behaviour 1, is explained by the regulation of that behaviour. The impact of rate independent variables on economic development shows that a unit increase in entrepreneurial activity causes a 0,24 increase in average annual growth. A one step change in the bureaucracy variable causes a 1,12 % change in the average annual growth. The standardized coefficients show that the impact of these two independent variables is roughly equal. To test the robustness of this central model two outliers are removed. Thailand and India combine extremely high levels of entrepreneurship, 18,9 % and 17,9 % respectively, with high growth rates. It might be that the high explanatory values in model 6 are strongly affected by these two countries. However, computing the regression excluding these two countries, not shown, entrepreneurship and bureaucracy are still significant ($p < 0,01$). Further adjusted R^2 and the coefficients are only marginally affected. The main hypothesis of this paper can therefore not be rejected.

Table 3. The two-sided approach. Entrepreneurship, in different structural equations, explaining economic development. Coefficients with standardized coefficients in parentheses.

| | Explanatory variable | 6 | 7 | 8 | 9 | 10 |
|---------------------|----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Agency variable | Entrepreneurship | 0,24** * (0,55) | 0,29** * (0,66) | 0,22** * (0,49) | 0,30** * (0,61) | 0,31** * (0,66) |
| | | | | | | |
| Structural equation | Social capital | | | | -0,02 (-0,13) | -0,03 (-0,13) |

| | | | | | | |
|-------------------------------|----------------|-------------------------|-------------------------|------------------|------------------|-----------------|
| | | | | | | |
| | Bureaucracy | -1,12** * (-0,42) | -1,22** * (-0,46) | | | -1,1 (-0,4) |
| | Taxation level | | -0,01 (-0,04) | | | 0,04 (0,2) |
| | | | | | | |
| control variable | GDP/capita | -0,02 (0,01) | -0,05 (-0,22) | -0,03 (-0,17) | -0,04 (-0,21) | -0,03 (-0,1) |
| | | | | | | |
| constant | | 4,17 | 2,87 | 5,42 | 0,79 | 2,38 |
| | | 37 | 37 | 37 | 35 | 35 |
| value | | 8,29** * | 6,86** * | 7,02** * | 4,99** * | 5,44** * |
| adjusted (R ²) | | 0,44 (0,39) | 0,46 (0,39) | 0,41 (0,35) | 0,33 (0,26) | 0,48 (0,3) |

0,10 **p < 0,05 ***p < 0,01

anatory power as compared to model 6. This is remarkable since ionic freedom variable contains 10 aspects of economic freedom, ureauaucracy variable is one of these 10 aspects. This suggests that s cts of economic freedom have no, or theoretically unexpected, effec ionic development.

model 9, the bureaucracy variable is replaced by another struct able, i.e. social capital. In this model, high levels of social capital c significantly contribute to economic development or incr anatory power.

model 10, entrepreneurship is combined with all structural variar pt economic freedom (because of strong theoretical and statis ciation with the bureaucracy variable). As compared to model 6 adju s not affected and the entrepreneurship and bureaucracy variables rer ificant.

control variable, GDP/cap, is insignificant in all the two-sided mo ating that the gap between rich and poor countries has remained st lative terms. This result could have been affected by the fact that j -western countries are under-represented in the sample.

sum up the results, in terms of explanatory power, models based on r-structural approach are better than those based on either of the d approaches. By departing from the entrepreneurship variable ng relevant structural variables, a new theoretically-founded explana conomic development can be offered.

CUSSION

results presented in this paper suggest that development theories hav bining agency and structural variables to be able to explain the empir

ries, and between 0,26 and 0,39 in models where entrepreneurship and relevant structural variables are combined. This suggests that the variance unexplained by the entrepreneurship variable, the residual from model 1, is strongly correlated to the relevant structural variables. In other words, the relationship between agency behaviour and economic development is dependent on the regulation of agency behaviour, the bureaucracy in this case. It is not a position that these two types of variables can be combined anyhow. It is in high explanatory power. Any structural variable combined with an agency variable will not automatically result in high explanatory power, the choice of variables matter. Maybe the 'agency in structural approach' might serve as a guideline on combining agency and structural variables for high explanatory power, departing from the agency variable and thereafter adding its structure in the analysis. However, the results presented here cannot offer any convincing evidence on this as a general rule.

Two main hypotheses suggest that economic behaviour (entrepreneurship) and the regulation of this behaviour (bureaucracy) explain a large part of the cross-national variance in economic development. The two independent variables significantly contribute to economic development and remain significant in models including various control variables. The explanatory power (adjusted $R^2 = 0,39$) is higher than in the one-sided approaches. These two main hypotheses can therefore not be rejected.

Concerning hypothesis 3 the results are mixed, social capital, taxation and control variable (GDP/capita) have no effect on economic development. However, it is possible that the social capital has different functions in different types of countries. In poor countries, where the bureaucracy is very ineffective, social capital might be more important. In this market-oriented functional bureaucracies might be replaced by a high level of social capital, or at least carry out a similar function. Knack and Keefer (1997) find that social capital is positively related to economic growth in poor countries.

been and shared by the actors. This is particularly true for informal businesses that are excluded from legal protection and have to rely on social capital. Knack and Keefer (1997) found empirical support for this suggestion. The data presented in this paper, however, does not indicate whether it might be true. The sample in this study is too small to divide further, therefore, cannot be used to shed further light on this issue. However, it makes theoretical sense to argue that in the absence of a functional legal network, social capital becomes more important. This issue deserves further investigation. The non-existing effect of the level of tax reforms conforms with de Soto (2002) findings. Using qualitative methods, de Soto has already concluded that taxes are a very small problem for small entrepreneurs, as compared to 'other legal costs'. The other costs originate from trying to comply with or evade bureaucratic regulation. Small informal bureaucratic regulations appear to be more important than taxes. Higher taxes, if used to make the bureaucracy more efficient, could promote economic development. Entrepreneurship, economic freedom, and reduced bureaucracy all seem to have a robust effect on economic development in the theoretically expected sign.

Although this study is multivariate, it is impossible to rule out the possibility that the results are to some extent due to selection, reverse causal linkages, or relationships excluded from the analysis. The data on entrepreneurship is small and very recent to be able to convincingly test the hypothesis. Therefore, the results presented in this paper must be considered preliminary, but promising.

In terms of policy implications the results indicate that the removal of bureaucratic barriers to entrepreneurs could have large potential payoffs in terms of economic growth. Further it explains why high levels of entrepreneurship, as observed in many poor countries, are not automatically transformed into fast rates of economic growth. These results actually strengthen the case for entrepreneurship as a "development variable". More

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Appendix 1

Description and source of used variables.

| Variable | Measure | Source reference |
|-------------------------------|---|---|
| Economic development | Average annual GDP growth between 1990-2001 | World Bank Development Indicators (WDI) |
| Level of economic development | GDP/Capita 1995 (U.S. dollars) | World Bank Development Indicators (WDI) |
| Entrepreneurship | Total Entrepreneurship Activity (TEA) | Global Entrepreneurship Monitor (GEM) |
| Bureaucracy | Bureaucratic regulation (1-5) | Heritage Foundation |
| Corruption | Corruption Perception Index | Transparency International |
| Economic freedom | Index of Economic Freedom | Heritage Foundation Index of Economic Freedom |
| General capital | Can people in general be trusted (%) | World Values Survey |
| Taxation | Taxation level (% of GDP) | World Bank Development |

endix 2

riate Pearson correlations and significance (two-tailed) between
pendent variables used in multiple regression models.

| | | Social capital (% "Yes") Can people in general be trusted (%) | Index of Economic Freedom 1999 | Bureaucratic regulation 1999 | Taxation level (% of GDP) 1998 World bank development indicators | GDP per capita 19 in 1995 U dollar |
|---|---------------------|---|---|------------------------------------|---|---|
| Entrepreneurship ity (%) 2003 | Pearson Correlation | -,119 | ,107 | ,104 | -,557 | -,1 |
| | Sig. (2-tailed) | ,497 | ,529 | ,541 | ,000 | ,0 |
| | N | 35 | 37 | 37 | 37 | |
| al capital (% "Yes") people in general be ad (%) | Pearson Correlation | | -,412 | -,054 | ,109 | ,0 |
| | Sig. (2-tailed) | | ,014 | ,757 | ,535 | ,0 |
| | N | | 35 | 35 | 35 | |
| x of Economic dom 1999 | Pearson Correlation | | | ,736 | ,018 | -,0 |
| | Sig. (2-tailed) | | | ,000 | ,918 | ,0 |
| | N | | | 37 | 37 | |
| aucratic regulation | Pearson Correlation | | | | ,077 | -,0 |
| | Sig. (2-tailed) | | | | ,650 | ,0 |
| | N | | | | 37 | |
| tion level (% of GDP) World bank lopment indicators | Pearson Correlation | | | | | ,0 |
| | Sig. (2-tailed) | | | | | ,0 |
| | N | | | | | |
| per capita 1995 in US dollar | Pearson Correlation | | | | | |
| | Sig. (2-tailed) | | | | | |
| | N | | | | | |

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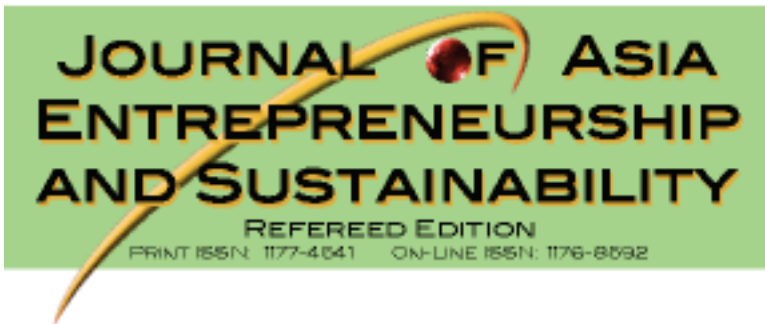
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Are traditional Western ethical theories still relevant in a cross-cultural and entrepreneurial business world?

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Introduction

Business ethics is an area of business largely left to the imagination. Typically, managers are guided by the company code or culture, or at least have a superior higher up the hierarchy that they can refer to when faced with a decision containing ethical dimensions. Entrepreneurial managers, being

mmas. In seeking to resolve these, entrepreneurs must usually rely on their own judgment to determine 'what is right'.

Because moral choices have a significant impact on business decisions, and in the fact that entrepreneurs usually make those choices without seeking advice from people well-versed in ethics, it is important to know whether or not they are likely to have ethical bias or particular orientation.

Traditional Western ethical theories recognise three bases for ethical choices: virtues, rules and/or consequences. This paper assesses the ethical orientations of managers with entrepreneurial intentions by means of a questionnaire administered to Master of Business Administration candidates in China and Australia, who either have or do not have the intention to become entrepreneurs.

The research problem is two-fold, namely:

1. To determine whether entrepreneurially-inclined managers are more oriented than their corporate counterparts toward any of the three ethical theories when making decisions.
2. To determine whether there are any differences in ethical orientation between Chinese and Australian entrepreneurially-inclined managers.

An entrepreneurially-inclined manager is defined as one who is an established manager and who has entrepreneurial inclinations, whether fully realised or not. This means either that they are currently managing their own business or considering entrepreneurship as a future endeavour. In either way, they are self-proclaimed entrepreneurs in the psychological

business-related responsibilities typically remain his/her priority at all times. There is usually little time for any matters that fall outside of the business ownership and management. This usually results in the entrepreneur being totally absorbed by work-related issues, which makes it difficult to discern where business ends and other aspects of his/her life begin.

Entrepreneurs continuously pursue opportunity (Stevenson 1983), they are often faced with opportunities where they are compelled to make choices between alternatives. They typically face aggressive competition in the marketplace and extra-ordinary financial risks. Sometimes none of the options appear appropriate to them, or more than one appears equally viable. In addition, they are usually unable or unwilling to consult with others about the decision, so they must rely on their own judgment to determine 'what is right'.

It has been hypothesised that entrepreneurially-inclined managers will tend to be more biased toward consequentialism (as opposed to deontology and virtue ethics) than their corporate counterparts and that there are differences in ethical orientation between Chinese and Australian managers with entrepreneurial intentions.

Literature Review

Research that addresses entrepreneurs' motivations in a direct manner generally shows that entrepreneurs are not just single-minded profit maximizers who appropriate the value created by other people's work, but are also motivated by a variety of factors. This is reflected in economic theory (Hebert & Link, 1988: 48). When asked about start-up motivations they state a range of economic and non-economic forces. The top two motivators tend to be the desire to be one's own boss, and the compulsion to bring an idea they may have nurtured for some time to fruition.

lund, Davidsson & Delmar (2003) in their longitudinal study of ongoing businesses demonstrated that expectations concerning the effect of business growth on employees' well-being are far more important than the effect of growth on the entrepreneur's income stream alone, which indicates that non-economic concerns can influence entrepreneurial decision making. Reviewing a range of research studies, Sapienza, Korsgaard & Forbes (2003) specifically discuss entrepreneurs' characteristic self-determination as an important enough motivator to overshadow even potential financial considerations. Delmar (2000), while conceding that there are some generalisations made about entrepreneurs, concludes that there is no typical profile.

According to the literature, entrepreneurs appear to be as heterogeneous as any other group, in the psychological, demographic and socio-economic sense. Thus, we might expect that they are not inherently a special breed regarding ethical issues either. Although Bucar, Glas and Hisrich (2003), in one of the few studies devoted to entrepreneurial ethics, found differences between entrepreneurs and corporate managers in their attitudes towards behaviours that might be seen as unethical, those results are better explained by situational characteristics rather than innate differences of character between entrepreneurs and non-entrepreneurs.

We would now like to touch on the most salient aspects of Western ethical theory, as well as the Chinese perspective, before venturing to describe the main aim of entrepreneurial ethics.

When one asks the question "What is the right thing to do?" it usually means that he is searching for the most appropriate moral action. In our ever-perpetual search for 'right', we are consciously or unconsciously engaging in moral philosophy, which in its most basic form is simply 'the philosophical reflection on moral issues' (Robinson D, 2002).

If morality changes over time, with societal norms and regulatory frameworks, then how can one know for sure what is moral? Certain minimum

- Morality as responsibility, i.e. acting in accordance with other people's concerns, rights and expectations. That means not only refraining from doing things that cause harm to others, but also actively pursuing their welfare – it implies the imperative to do as you say and believe.
- Morality as concern for others, i.e. understanding how others experience a loss, for example, which compels us to not want to impose a loss on another.
- Morality as reason, i.e. they should be justifiable according to an objective set of criteria
- Morality as consistency, i.e. similar cases are treated similarly without double standards.
- Morality as universality, i.e. the same conditions must be applied to all concerned.

The above five form a convenient checklist for entrepreneurs who wish to ensure that their decisions are ethical. Problems occur when one or more of the above conditions do not appear to be fulfilled by an anticipated business decision. Entrepreneurs need to choose the best under the circumstances. How do entrepreneurs make the best choice?

One way to do so is to seek out an applicable rule, norm, value or example to follow, then he/she seeks to apply normative ethics. Normative ethics is a branch of philosophy concerned with moral obligation and intrinsic value in the actions and character of human beings (Boylan 2000). Two branches of western normative ethics are virtue ethics and rule-based ethics. Virtue ethics

Virtue is a relatively stable character aspect that disposes a person to act in a certain way. To describe something as a virtue is to state that it is a

s, the culture was propagated that morality should be formed as part of our character (Macneil 1988), such that it should then be unnecessary to adopt any particular theory of morality on ourselves or others, but we would be morally equipped to act always in accordance with our personal values, which would be trustworthy because they would have been formed by a right moral value system. There is sufficient evidence of crime and corruption all around us in this day and age to show that we do need rules, laws to guide and direct people's behaviours if we are to enjoy a fair and just society. Perhaps it is precisely because of the multiplicity of rules and values that ethics per se is today a seldom discussed topic, which seems on the surface when rules or laws are indeed transgressed and the offending individuals are found to be 'unethical'. Ethics should not be about judging individuals after the event. More appropriately, ethics should be the little voice within everyone, calling them to reason and pre-meditated accountability for their actions.

Virtue ethics cannot provide absolute guidelines to individuals and communities, because of cultural differences and the process of adaptation (Macneil 1998). Although some hypothetical concept of a virtuous person, and the legal concept of the reasonable man, may be useful in assessing the moral appropriateness of human behaviours, where no absolute measurements exist, the entrepreneur would still require a comprehensive description of what constitutes a virtuous person, and it would seem improbable that such a description could cover every eventuality. As virtue ethics emphasizes the importance of character and reason, perhaps all we need describe is what it means to be reasonable and of good character, but again the application of those principles would be subject to the entrepreneur's own interpretation. The lack of clear guidelines gave rise to more prescriptive forms of normative ethics, which led to rule-based ethics.

rule-based ethics seeks to evaluate moral considerations against a set of rules that constitute a moral theory, which determines what is regarded as acceptable behaviour. Two rules may be applied, namely:

- Consequentialism, under which actions should be judged according to their consequences, and
- Deontology – under which the opposing view is assumed, i.e. that the judgement of rightness or wrongness of any action is not dependent on consequences, but rather on the intrinsic goodness of the action, in and of itself.

Consequentialism

The most popular approach to consequentialism is utilitarianism – the belief that “an action is morally right when that action produces more total utility for the group as a consequence than any other alternative does” (Boylan, 2000: 66). The goal of utilitarianism is often stated as the greatest good for the greatest number (Boylan, 2000; Rachels, 1993; Rossouw, 2002). Weiss (2003) extends the utilitarian concept to business by going beyond the traditional, idealistic definition of ‘greatest good for the greatest number’ and producing the following tenet (Weiss, 2003: 80): An action is morally right when the (immediate and future) net benefits over costs are greatest for all affected”. Such an approach to morality is similar to the cost-benefit analysis which is commonly used in business decision-making. Weiss thereby attempts to make the utilitarian label fit into a pragmatic business context, but the weighing of benefits against costs cannot qualify as a normative ethical approach to decision making unless it simultaneously complies with all other conditions for morality. Since the cost-benefit approach can be utilized independently of any ethical conscience, the entrepreneur is still left without any real method of ensuring ethical correctness.

mediate personal pleasure is unlikely to lead to long-term happiness (e.g. a robber becomes a fugitive or a prisoner). An astute risk taker might weigh-up the probability of being caught and decide to go ahead and rob anyway. So, a form of consequentialist reasoning is found in ethical egoism, where conflict of interest between what is good for oneself and what is good for society is resolved by the individual simply placing his own interests first. Egoism cannot be propagated as a universal moral principle as it contradicts many of the minimum conditions for morality, such as reciprocity and concern for others. Alternatively, altruists regard concerns for others as more important than concerns for themselves. Based on the evidence, it seems important to know whether or not entrepreneurs tend to use consequentialist-type reasoning when faced with ethical decisions.

Deontology

Deontology, by contrast, focuses purely on the intrinsic rightness of an action, without regard for its consequences. Deontologists believe in the absolute necessity of duty, irrespective of the rewards or punishments that may follow. So, for example, the deontologist would not tell a lie, even if doing so might save the lives of many people. Immanuel Kant (1724-1804) insisted that two concepts, in particular, are necessary for consistent moral behaviour, namely human reasoning and goodwill. He defined goodwill as “the will that obeys the universal moral law” (Rossouw, 2000). As some duties are absolute, e.g. the duty to tell the truth, others are duties to exercise, there are two forms of imperative - the categorical imperative is a universal moral obligation that is not dependent on anything, while the hypothetical imperative is a conditional moral obligation. Kant's Categorical Imperative requires people to always act in such a way that they can at the same time, wish that everyone would act in that way. For

iously at all times. The main difference is that it seeks to prescribe means by promoting an imperative to act morally, assuming that people view themselves, always act in virtuous ways. It supports most of the minimum conditions for morality, in particular responsibility, concern for others, consistency, universality, and reason. Entrepreneurs, however, live in a world where they obtain their highest value from being different from others, i.e they seek to be the first, the best, the quickest, the cheapest, most innovative, so it is unreasonable to expect them to base their decisions on what everyone else would do.

With the advent of a 'global village' and the resultant exposure to different cultures, people are now realizing that "what is right in one culture is not necessarily right in someone else's" (Rossouw, 2002: 66). This has given rise to cultural relativism. Adapting to the cultural mores of a foreign country with which one is attempting to conduct business was once considered a moral duty but certain countries have recently declared it a questionable practice. How then can cultures ever agree on what is ethical?

Chinese perspective

Business Ethics in China is deeply affected by Chinese traditional culture, especially by Confucianism. Confucianism advocates a number of important values that underpin human relations and interactions, but its substance is based on four unique yet inter-related concepts (Tu Wei-ming, 1995). The first of these is the central value of goodwill (ren), which identified the responsibility of the human person to extend generosity and compassion to all humanity. It promotes reflection on one's allegiances and maintains that ultimate allegiance is not to one's state, but to the human community through goodwill. The second is protocol (li), which means that every person should

g) that teaches an appreciation of central virtues that achieve the necessary balance between extremes. It is believed that if people adhere to the doctrine of the mean they achieve the desired harmonious balance, which is considered essential for a harmonious society.

In the Chinese business system, these classic perspectives affect Chinese entrepreneurs' thinking when they make decisions. Thus, their search for optimum solutions must satisfy not only economic interests, but also those mentioned societal principles. These principles become manifest as they are to respect the mean, regard humanity as the basic element, and yearn for honesty, morality, and harmony. In addition, business leaders place upon themselves the burden of 'reflourishing' China through their industry as they consider the economic well-being of their country to be their responsibility (Qizhong Zhu, Chuanqing Wu, 1996). They also hope that their companies have constant, consistent long-term development and sustainability as a result of applying these universal principles.

In addition to the above, Guanxi takes on a special role in Chinese culture. Guanxi can be defined as a principle encompassing "pre-existing relationships of classmates, people from the same native-place, relatives, superiors and subordinates in the same workplace, and so forth" (Y.H. Ng, 2000). Since these relationships define how members of society behave in relation to each other, an appreciation of guanxi is essential to understanding Chinese business behavior. Although guanxi is based on a social system that arguably has its origins in Confucian thought, still today, guanxi describes an invisible network of personal relationships that do invariably provide the most efficient way of getting anything done.

There are five guanxis, namely:

- elder-younger brother and
- friend-friend.

hierarchy of relationships, not unlike W. D. Ross's (1930) *prima facie*, a 20th Century adaptation of deontological responsibility theory, states the appropriate social status and responsibility of a person in the society (Pablos, 2001). From Chenting Su and James E. Littlefield's point of view (2001), there are two types of *guanxi* prevalent in mainland China, namely favor-seeking *guanxi* that is culturally rooted, and rent-seeking *guanxi* that is institutionally defined. Notwithstanding this modern-day definition, the fostering and nurturing of personal relationships is a lamentably important social behavior in the life of the Chinese people (Luo et al., 2005).

One reality might be that in the Chinese business system there is no single decision-maker. Rather, it may be the network itself, i.e. *guanxi*, that is the ultimate, collective 'decision maker' (Ford, 1997). Thus when Chinese entrepreneurs make any decisions, and more especially a decision containing an ethical component, they will undoubtedly think about whether it will affect their own social relationships. It follows that Chinese people prefer to do business with their relatives and the ones with whom they are already familiar. This is the origin of Chinese *renqing* (translated 'favor') and 'kinship culture' (Peng and Grui Zhu, 2005). So to Chinese entrepreneurs, *guanxi* is another important influencing factor in the decision making process. The underlying belief is that good *guanxi* will certainly bestow a company with rich profits and resources without *guanxi*, or with a bad *guanxi*, entrepreneurs would be severely limited in their ability to accomplish anything.

ward an entrepreneurial ethic

control and forced their behaviour in a direction that clashed with the more generally accepted ethical standards (cf. Cialdini, 1988, on the effects of 'Authority'). In addition, as the key decision makers they are likely to frequently face complex and novel decisions, involving tradeoffs with ethical implications and for which no satisfactory, predefined solution exists. This realisation renders ethical issues very pertinent to entrepreneurship. Jones and Carroll (1999) found that entrepreneurs exhibit moral reasoning skills on a higher level than either middle-level managers or the general population. This appears logical considering that entrepreneurs have to assume responsibility for difficult decisions more often than their corporate counterparts.

Coming from the above review it is clear that the situation entrepreneurs find themselves in differs markedly from that of most other people, and this in itself renders them a particularly interesting group to study from an ethical point of view. It is therefore important to discover whether or not the group of people we delineate as entrepreneurially-inclined have any natural, conscious or unconscious, bias toward one or other ethical orientation.

Methodology

A questionnaire – Ethics in Business – was developed, consisting of thirty-nine questions. Of these, four had definitive short answers and were based on a mini case designed to examine respondents' attitudes towards ethical considerations in sales, inter-personal matters, administration and company finance, while the remaining thirty-three required responses based on an anonymous Likert scale consisting of five options ranging from 'strongly disagree' (SD) to 'strongly agree' (SA) with a neutral point (N) between 'disagree' (A) and 'agree' (D). Options were scrambled to negate repetition.

ber of options for each of the three theories, both as acceptance/rejections and as trade-off questions, thus negating instrument bias (see endix 1).

Ethics in Business questionnaire was administered to business managers in Australia and China. These included mature age MBA students with significant managerial experience, who consider themselves entrepreneurially-inclined, some established entrepreneurs as well as a sample of corporate managers of for-profit companies and managers of non-profit companies. Within the sample are participants from MBA schools in China and Australia. Although the Australian group contains students from China or other Asian countries, and both business school groups contain a small number of students from Europe, the fact that identification was not compulsory has meant that it was impossible to separate those questionnaires, thus limiting the analysis, yet providing a higher response rate in the aggregate.

In analysing responses, points were allocated according to the degree of acceptance/rejection (positive vs. negative points) or the trade off between opposing theories (both positive). Thus, three points were allocated to 'strongly agree (SA)' or 'strongly disagree (SD)' responses and one point to 'agree (A)'/'disagree (D)' responses. Points were tallied (with positives and negatives netted, where applicable) and aggregated per participant and then averaged for the group, showing clearly the average nett preference of each group for each particular theory. Results were tabulated and then analysed by means of Chi Square statistics (Mathbeans Project, 1999) to test hypotheses.

Findings

ponses were summarized and are described in Table 1:

le 1: Mean Aggregated Responses by Cultural and Participant Group

| up | Virtue | Conseq. | Deontol. | Utilitarian | Altruism | Ego |
|--------------------------|--------|---------|----------|-------------|----------|-------|
| ia IMBA | | | | | | |
| up 1 | 11.3 | 2.0 | 6.4 | 2.1 | 1.9 | - 0.9 |
| ia IMBA | | | | | | |
| up 2 | 10.2 | 4.2 | 7.4 | 1.5 | 1.2 | 0.5 |
| ia | | | | | | |
| epreneur/ liger up | 10.5 | 4.8 | 9.4 | 3.1 | 0.3 | 0.3 |
|) | | | | | | |
| tralia A | | | | | | |
| up (30) | 23.0 | - 0.5 | 4.4 | 1.7 | 1.3 | - 0.4 |
| epreneur | | | | | | |
| -total | 55.0 | 10.5 | 27.6 | 8.4 | 4.7 | -0.6 |
|) | | | | | | |

| | | | | | | |
|-------------------------------|-------|------|-------|-------|-------|------|
| Corporate Top (10) | 19.2 | 1.4 | 4.5 | 2.3 | 2.1 | 0.2 |
| Australia -for it Group | 16.2 | 0.0 | 4.0 | 2.0 | 2.0 | 0.0 |
| Corporate -total | 35.4 | 1.4 | 8.5 | 4.3 | 4.1 | 0.2 |
| | 78.1% | 3.1% | 18.5% | 50.0% | 47.7% | 2.3% |
| all (188) | 90.4 | 11.9 | 36.1 | 12.7 | 8.8 | -0.4 |
| | 65.3% | 8.6% | 26.1% | 59.1% | 40.9% | 0.0% |

As can be seen from the table that, in general, virtue ethics enjoyed the most support (65.3%) with deontology second (26.1%) and consequentialism third (8.6%). When forced to evaluate consequences, respondents rated utilitarianism (59.1%) above altruism (40.9%) and placed least importance on egoism (0.0%). When only the entrepreneurially-inclined managers are considered, the picture remains similar:

- Virtues 59.1%, Deontology 29.6% , Consequentialism 11.3%

Whether or not there is any significant difference between entrepreneurial and corporate managers with respect to ethical orientation. The Chi Square statistic was 6.01 with 2 degrees of freedom. As this is greater than 5.99, the null hypothesis can be rejected with a 0.05 error probability, or 95% confidence level. It is therefore concluded that there is a significant difference in ethical orientation between entrepreneurially-inclined and corporate managers. The corresponding contingency table is shown in Appendix 2.

Whether or not there is any significant difference between Chinese and Australian entrepreneurially-inclined managers in the distribution of their ethical orientations. The Chi Square statistic was 11.5 with 2 degrees of freedom. As this is greater than 9.21, the null hypothesis can be rejected with only a 0.01 error probability, or 99% confidence level. It is therefore concluded that there is a significant difference between Chinese and Australian entrepreneurially-inclined managers in the distribution of their ethical orientations. The corresponding contingency table is shown in Appendix 3.

Things become evident from these results:

The aggregated responses definitely did not favour consequentialism over the virtue ethics or deontology. All cultural groups were oriented most towards virtues, then deontology, and placed consequentialism last. Similarly, all cultural groups preferred utilitarianism above altruism with consequentialism last).

A significant difference in ethical orientation was found between the two cultural groups.

Aggregated results ignore the sensitivities of individual respondents, and a complete picture is presented when one looks at the range of variation, as shown in Table 2:

Table 2: Range of Responses by Cultural Grouping

| Cultural Group | Virtue | | Conseq. | | Deontol. | | Utilitarian | | Altruism | | Egoism |
|-----------------------|--------|-----|---------|-----|----------|-----|-------------|-----|----------|-----|--------|
| | high | low | high | low | high | low | high | low | high | low | high |
| America | 30 | -4 | 15 | -7 | 13 | -2 | 9 | -3 | 9 | -1 | 3 |
| Australia | 34 | 11 | 6 | -8 | 22 | -8 | 7 | -1 | 5 | -2 | 2 |
| Portugal | 39 | 5 | 10 | -16 | 20 | -6 | 9 | -3 | 9 | -3 | 4 |
| Entrepreneurial Group | 25 | -4 | 20 | -10 | 29 | -3 | 9 | -2 | 5 | -4 | 7 |

itations

validity of this research is limited by the following factors:

- The possible cross-over of values and ethical orientation between cultures, especially where some of the Australian participants may be of Asian origin;
- The use of MBA students pursuing entrepreneurship studies and relying on their own perception of themselves as 'entrepreneurially-inclined' as the main criterion for inclusion in the study. This is especially relevant to the China group, where the term 'entrepreneurially-inclined' may have been interpreted differently from the established meaning in English first language countries;
- The possibility of respondents choosing answers they perceived as 'correct' cannot be discounted, even though the instructions stated clearly that there were no right or wrong answers;
- This study has only considered the three major ethical theoretical bases, namely virtues, deontology and consequentialism. Since entrepreneurs inhabit a world of opportunity, which often requires expedient action, it follows that there may be little time in their day to day lives for reflective ethical consideration, which raises the possibility that the indications of ethical orientation found in the study may not carry through to the real worlds of respondents;
- In the light of hypothesis 2 being confidently rejected, it is possible that the rejection of hypothesis 1 could be influenced by the fact that the corporate group were all Australian and the entrepreneurially-inclined group were mainly Chinese;
- Finally, even though the hypotheses tested returned definitive results, the reliability of the research is limited by the fact that the

conclusions

There is little doubt that ethical reasoning remains a complex mosaic of virtue ethics, deontology, and consequentialism (Robinson D, 2002), and any attempt to typecast entrepreneurs or even define an entrepreneur may indeed be futile. Nevertheless, this study has identified that the way entrepreneurs decide what is ethically appropriate is not, as sometimes suggested, based on selfish, egoistic or even consequentialist bias, in the main. The findings that entrepreneurs' chief orientation is to virtues appealing and counter-intuitive, and suggest the existence of a more sensitive, inner soul beneath the apparent hard-nosed, business-oriented, public image of the typical entrepreneur, as current parallel research has suggested (Robinson, Davidsson, van der Mescht and Court, 2006).

A striking difference between the entrepreneur and others is that the areas of their lives are not easily delineated. Their dilemmas therefore extend to personal, business, and family matters, and these are more likely to be intermingled than their corporate counterparts. Since moral choices are unavoidable in business, we would have to agree with Megone's (2002: 2) contention that the real challenge, where entrepreneurs are concerned, is "to make the ethical component of business decision-making explicit so as to make it better". Given the strong indication that entrepreneurs, like their corporate counterparts, regard virtue ethics highly, future research could be based on ways to ensure they are equipped to make business decisions without violating any personal principle or value. In this regard, the Business Synergy Star (BESS) (Robinson et al, 2006) will no doubt prove a valuable tool.

Now return to the main question and title of this paper - Are traditional ethical theories still relevant in a cross-cultural and entrepreneurial world? This research has shown that there are significant

businesses are brought into existence, it is probable that the nature of decision-making will continue to change significantly and rapidly. There is an urgent need for the establishment of a modern-day ethic that accommodates both Western ethical theories and the traditional Chinese ones, including Guanxi, which do not appear in principle to be at conflict with each other. While it is unlikely that a single, universal business ethic will ever prevail, and probably undesirable that it ever should (as any absolutistic system would limit creativity and all but erase valuable cultural differences), the challenge remains to make ethical decisions and conduct business in ways that are considered morally acceptable to all parties concerned.

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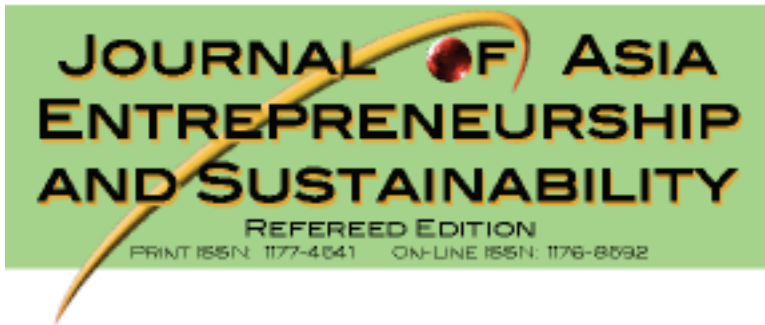
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Innovation Center: A Climate for Attracting and Developing Creativity

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tract

creativity has been defined as the ability to make or bring into

ected that in this synergic environment, the innovations will find their way to market through the establishment or involvement in technology companies.

paper reports on the development of Innovation Center in Yancheng Science & Technology Park (YSTP). Based on theories of creativity and innovation, a supportive structure model was designed. The required services to foster the innovative creativity ecosystem were identified. The designed model was implemented in the Park and the preliminary results show considerable success.

1. Introduction

The concept of creativity is being increasingly recognized as having its social side". Creativity can be interpreted as an interaction between an individual and the immediate socio-cultural context, therefore being an personal phenomenon [1]. The beneficial or detrimental aspects of social facilitation of creativity are situational, but it seems clear that the presence and behavior of others is having an effect on creativity and its benefits. So definition of creativity should be based on the context in which it flourished. Creativity has been defined as the ability to make something new, whether a new solution to a problem, a new method or device, or a new artistic objects or form. Creativity can be recognized as a combination of Idea and Action whereas innovation shows the combination of creativity and commercialization of product [2].

The definition of innovation states that Technological product and process innovations comprise implemented technologically new products and processes and significant technological improvements in products and processes. A TPP innovation has been implemented if it has been introduced

ificantly technologically improved products or processes during the period under review.

In this paper a structure is proposed to foster creativity and innovation among creative individuals or teams. Supportive structure's concept was based on the theories of creativity and innovation. This supportive structure provides unique opportunity for young creative innovators and enables them to develop their ideas in one hand and help SMEs to access creative innovators on the other hand[3].

Supporting Hi-Tech SMEs are known as macro scale duties of STPs, supporting creativity and innovation among individuals and teams can be considered as the micro scales duties. Following are the main activities that STPs can do to provide an innovative environment [4]:

- enhance ability to commercialize and make social use of our scientific, technological and creative ideas;

- contribute to political, technological, environmental, health and social priorities;

- build on the economic importance of creative industries and service sectors;

- extend work patterns to account for an ageing society

- foster a greater public awareness of the importance of scientific and technological change;

- invest in long term benefits of cross-disciplinary educational activity;

- make more efficient use of material resources and human capital; and

arding the definition of creativity, different viewpoints can be found
iterature [1, 2, 4]:

John Haefele (CEO and entrepreneur): Creativity is
bility to make new combinations of social worth

Carl Rogers (psychologist and writer): Creativity is
mergence of a novel, relational product, growing out of the uniqueness
f the individual.

Henry Miller (writer): Creativity is occurrence of a
omposition which is both new and valuable.

Newell, Simon, & Shaw (Team of logic theorists):
reativity is a special class of problem solving characterized by novel

H.H.Fox (scientist): Creativity is any thinking process
which original patterns are formed and expressed

E.Paul Torrance (Educator, Academic, Creativity
nvestigator): Creativity is Fluency , flexibility, originality, and
ometimes elaboration

Rollo May (writer, philosopher): Creativity is the power
f bringing something new into being...

Roger von Ouch: Creative thinking involves imaginin
amiliar things in a new light, digging below the surface to find
reviously undetected patterns, and finding connections among unrelated
henomena

Carnevale, Gainer, Meltzer (innovation Interpreter):
reativity is ability to use different modes of thought to generate new
ynamic ideas and solutions.

fall under this category. For instance, adaptive creativity might involve studying an invoicing system, identifying what is wrong with that system, and fixing it.

2. Innovative creativity, in which something new is created. In case of the invoicing system, for instance, “someone who is more inclined toward innovative creativity would not try to correct the system. Rather, he or she would throw out the system and create a new one”. The concept that is considered in most of creativity studies is innovative creativity.

To provide an environment that encourages innovative creativity, it is necessary to develop a system. This system is recognized as processes with a creation demand that unique ideas find inviting homes. Ideas must develop, production, refinement before they reach fruition and manifestation and for others to see their beauty or their worth. This process takes time and energy as creators become consumed with the tasks of taking ideas and making them visible, audible or usable. Adjacent to a focus on creative and innovative individuals, a group or team focus has been established in research and practice. [2]. Therefore supporting creativity innovation means providing support for individual and team efforts in a systematic scheme.

According to a study [7], systematic creativity is constructed from 5 levels, each level having its own characteristics. By fostering individuals' creativity, their creativity level will go to higher levels. The first three levels of creativity can be attained by anyone who is motivated and who has persistence enough to see projects and ideas through. The last two levels will be unattainable to all but those who are highly gifted creatively, or those who are naturally creative geniuses:

Primitive and intuitive expression: This first level of creativity incorporates the primitive and intuitive expression found in children and

academic and technical level: The second level of creativity is the academic and technical level. At this level the artist learns skills and techniques, developing a proficiency that allows creative expression in myriad ways. The academic artist adds power to expression through the mastery of craft.

inventive level: Many artists experiment with their craft, exploring different ways of using familiar tools and mediums. This heralds the level of invention. Breaking rules is the order of the day, challenging the boundaries of academic tradition, becoming increasingly adventurous and experimenting. Artists use academic tradition and skills as a stepping-stone into new tiers.

innovative level: At the level of innovation the artist, writer, musician, inventor, thinker is more original. Materials and methods that are out of the ordinary are introduced. Now the creator breaks the boundaries. The academic or inspirational foundation remains as a substructure of the unconscious thought guiding these creative efforts.

genius level: The fifth level of creativity is characterized as genius. The individuals whose ideas and accomplishments in art and science defy explanation. Genius is arguably the one level that is unexplainable and appears unattainable for most of us, something that an individual is born with.

Breaking rules, Creative human resources and supportive structure are the supportive needs of creative systems. Systematic creativity cannot lead to innovative creativity without integration of these parts.

Rules for Fostering Creativity

There are some simple rules in fostering creativity among individuals

creativity grows among friends and celebrations, and withers among
nies and confrontations.

reative ideas are often fragile -- like children creative ideas and peop
rve protection.

reative successes are often preceded by failures -- for explorations,
ings, daydreams, flights of fancy, trial and error are the natural
panions of creativity.

reating is a distinctly human trait. Exploring and fulfilling one's creat
t is a sacred trust -- a potential given not just to selected individuals,
l humans.

iolating someone else's creativity is an assault on the very essence of
her's inner being.

eedback on creative ideas and products should be supportive, and sho
d on strengths, never concentrate solely on weaknesses.

ften born from internal or external chaos, dissonance, strife, or
quilibrium, creative production can be a way of creating order, dealin
anger or grief, or solving problems as individuals seek to regain
nce.

eing creative can be exhilarating, even addictive, and the creative spi
be wonderfully contagious.

if one wishes to observe, appreciate and encourage creativity in ones
others, one must learn to be quiet and still, to listen, and to watch, an
with the heart as well as the eyes.

reative Human Resources

is far more elusive. The characteristics of creative human resource is follows [6]:

individual human talent is non-replicable.

the output of human capital is infinitely reusable.

the value of knowledge stocks is cumulative and exponential.

returns to creative capital are tangible and intangible.

ed, improvement attempts to enhance the quality of creative human urce can make all efforts much productive [7]. Productivity of creati em goes higher by considering following individual creativity acteristics [8].

isplay a great deal of curiosity about many things; are constantly ask tions about anything and everything; may have broad interests in ma lated areas. May devise collections based on unusual things and ests.

enerate a large number of ideas or solutions to problems and question offer unusual ("way out"), unique, clever responses.

re often uninhibited in expressions of opinion; are sometimes radical spirited in disagreement; are unusually tenacious or persistent -- fixa n idea or project.

re willing to take risks, are often people who are described as a "high taker, or adventurous, or speculative."

isplay a good deal of intellectual playfulness; may frequently be cau sizing, imagining or daydreaming. Often wonder out loud and migh d saying, "I wonder what would happen if. . ."; or "What if we chang 'an I manipulate ideas by easily changing, elaborating, adapting,

display keen senses of humor and see humor in situations that may not appear to be humorous to others. Sometimes their humor may appear irreverent, inappropriate and irreverent to others.

are unusually aware of his or her impulses and are often more open to emotional experiences within him or herself. May freely display opposite gender characteristics

exhibit heightened emotional sensitivity. May be very sensitive to beauty and be visibly moved by aesthetic experiences.

are frequently perceived as nonconforming; accept disorder and chaos in environments or situations; are frequently not interested in details, are perceived as individualistic; or do not fear being classified as "different."

Criticize constructively, and are unwilling to accept authoritarian rebukes without overly critical self-examination.

Supportive Structure for Innovative Creativity

An innovative system needs a supportive structure to integrate all necessary elements for innovative creativity to be flourished. Setting up and developing innovative results from creativity, drive and commitment of creative individuals are affected by the supportive structure. In this respect, it is important to investigate relationship between creativity and innovation [9]

Supporting creativity and innovation processes means (simultaneously) providing support for individuals and for teams as well as for convergence and divergence (describing phases in creativity and innovation). Providing support for creativity and innovation carried out through processes of stimulating activities during those phases [9, 10]. According to pioneers' theories, enterprises are required to demonstrate creativity and innovation through a set of activities and characteristics in a competitive and innovative environment.

novation goes beyond mere invention to mean the creative application of technologies, processes or ideas to some useful purpose. Innovation is becoming a highly valued commodity, viewed as key to economic growth and competitiveness. As a result, pressure is increasing to identify areas that present the greatest opportunity for innovation and to develop models to accelerate the pace of innovation [12].

Innovation is defined in different ways [13, 14, and 15]. Schumpeter, Pavitt, and Tidd defined innovation as a process encompassing the development of new ideas into marketable products/processes. In line with the foregoing definition, Freeman described innovation as a process comprising technological, engineering, manufacturing, management, and commercial activities of new (or improved) products. Major studies on the innovation development process and concepts are as follow:

Many researchers believe that; the innovation development process comprises of six stages: (a) problem definition, (b) research (basic and applied), (c) development, (d) commercialization, (e) adoption and diffusion, and (f) sequences

The innovation development process of the manufacturing industry based on Schumpeter and KleinSchmidt theory comprises of: (a) Preliminary assessment, (b) detailed investigation (problem definition), (c) development, (d) testing and validation, and (e) commercialization

Freeman & Rosenberg represents the chain-link model the process of innovation-a set of linked activities that may occur in a variety of sequences. The model includes the innovative activities as well as the elements of technology, architecture, knowledge, and market.

Christensen & Tidd believes that development of technological innovation depends on the evolution of the market demand. The pull from the demand influences the development of the product life cycle in technological

bold, Tekie 2004) [16]. Creativity and innovations contain higher level objectivity than other aspects of business and therefore training for creativity and innovation are often avoided in “hard” business training reported by Van Vuuren 1997) [17].

word innovation implies creativity, without which there would not be innovation. Also, innovation often requires or results from invention, which is certainly creative. Creativity is necessary but not sufficient for successful innovation. There must also be a good plan or strategy and good leadership. Successful innovation coming from an individual or team, particularly when it has large financial or social impact. It was hypothesized that people with high levels of self-evaluated creativity will have high levels of innovation implementation with regard to innovation. Individual persons initiate, contribute to and evaluate all parts of creativity and innovation processes and individual efforts and achievements are the basis for creativity and innovation [12, 18].

Moreover the role of intrinsic motivation in creativity and innovation was fully supported by an interview study of 120 scientists by Amabile and Skowronski (1987). They found that "the single most frequently mentioned characteristic of highly creative work was intrinsic motivation - being motivated primarily from within, from the scientist's own interest in the work itself and not from external pressures. In this study as in most of Amabile's research, intrinsic motivation is seen as a characteristic of the individual more than of the task [1].

Literature, there is a plenty of anecdotal evidence for the significant role of individuals in innovation processes. Also promoting creativity and innovation in a team is another clearing important issue. Picking creative people with wide experience and knowledge, putting them in a supportive environment and challenging them with an interesting project with emphasis on creativity more than productivity cause creation of disruptive technologies in comparison with sustaining technology [2, 5, 10].

ing point of innovation, which gets into motion a series of events
inating in the entrepreneurial event.

ativity among individuals working in particular fields comes from a
bination of ability, skill, and incentive/strong interest in those fields.
is to be creative and innovate successfully in a particular area, he/she
t be at the forefront of the field and, as well, have a strong desire to
vate. These features often require creativity of a kind that does not
ribute directly to the innovation but certainly is important for its suc
vation supportive center must promote technological creativity and
vation culture by training creative people based on spreading incenti
inding abilities and developing skills among creative individuals.
ativity Hybrid Triangle shows relationship between these concepts [2

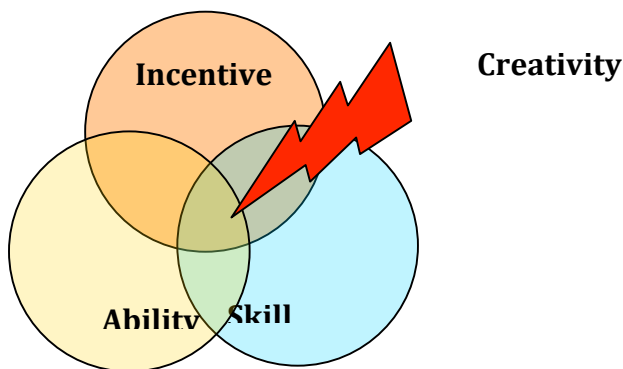


Figure 1. Creativity Hybrid Triangle

In regard to the application of innovative creativity in the entrepreneurship domain, the first step of the process is for the potential entrepreneur to recognize an opportunity to innovate. To recognize an opportunity to innovate, the entrepreneur must participate in a creative activity [22]. After an opportunity is recognized, the entrepreneur must develop alternative courses of action to take advantage of this opportunity. At this point, ideas need to be enhanced, theories explaining the observed opportunities used to be developed, alternatives need to be compared, criteria established, problems defined and hypothesis and plans formulated. The process has been shown in Figure 2.

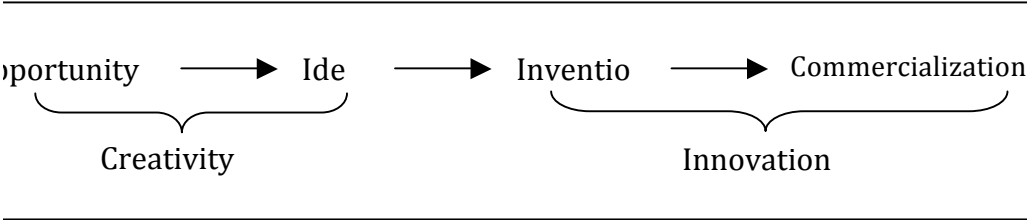


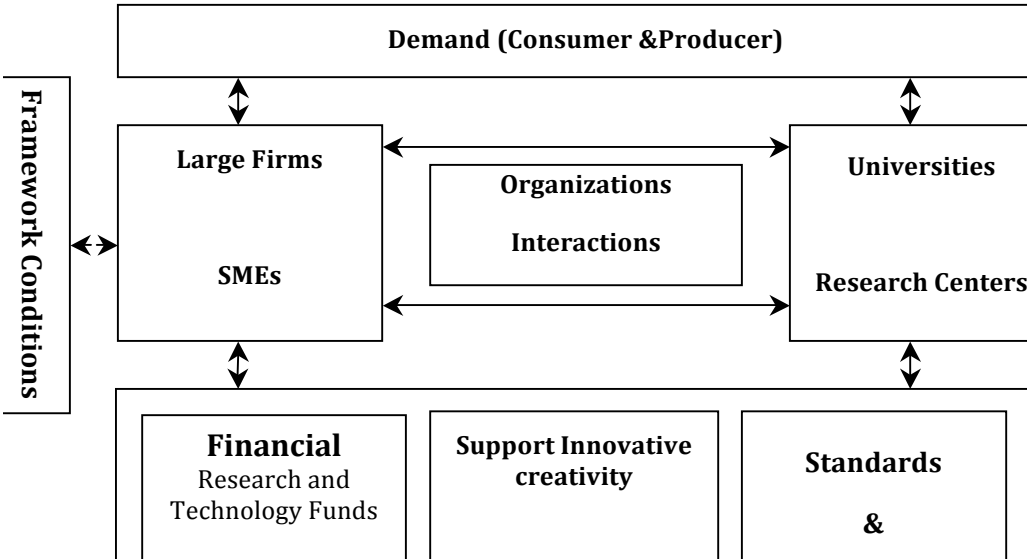
Figure 2. The Creativity-Innovation Process

Successful innovation needs an integration of creativity, in-house research activities, production activities, marketing, and interorganizational relationships.

innovation among creative individuals [15]. A gap analysis was applied to this architecture to achieve a system for supporting creative and innovative individuals. Innovation center was the result of the gap analysis and its duties were defined in accordance with YSTP objectives.

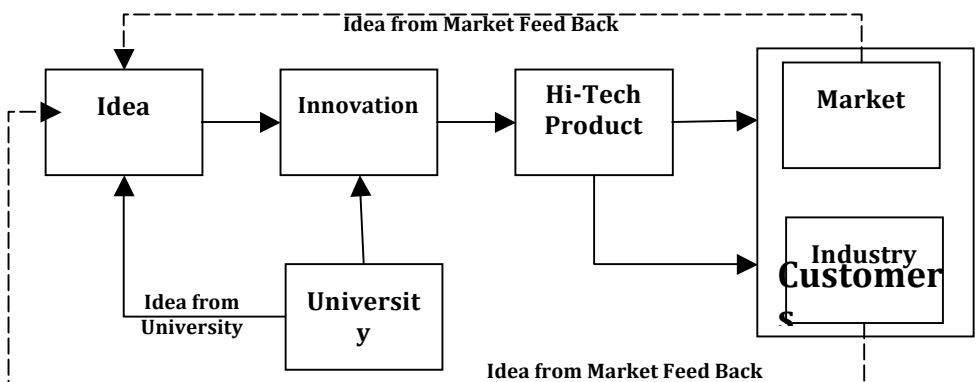
Previous theoretical contributions to the NIS literature have outlined the importance of institutions. Moreover, Francois Moreau has argued that a further theoretical development of the elements of NIS is necessary in order to access other parts [23]. Owlia et al studied the emergence of innovation center as an infrastructure in Iranian science parks. Figure 3 shows the relations between Iranian NIS elements [24].

Innovation center is a supportive structure for Iranian creative individuals, adult innovators, comprising of 9 key elements of environment in which individual innovator works. Supporting facilities and services which are provided for innovators was carefully considered and its outcome was evaluated and its feed back was used to correct the implementation of innovation supporting system to make this process productive.



novation center admits every individual with novel ideas. This center encourages individuals from university as well as markets and industry. Evidence of this center shows that it has not been established based on linear link between ideas to markets. Ideas from market and industry help innovators to get feedbacks and improve the linear chain from idea to the market. Figure 4 shows the different steps of innovation process from idea to market formed by theoretical aspects and experiences. Dashed lines show the idea originated in the market or in industry and come to the innovation center and flow in the idea chain (Idea- innovation- Hi-Tech Product-Market/Industry). This idea is originated because of market pull, whereas the ideas come from universities will cause developing an innovative product or process based on knowledge push.

Based on our observation the best creative individuals leave innovation center after their accomplishment of their task to take higher academic degree or establish their own business rather than working for other companies. YSTP innovation center develop Hi-Tech SMEs by supporting creative individuals, potentially be able to become successful entrepreneurs.



Supportive Infrastructure for Fostering Innovative Creativity

the demographic characteristics as well as features of the way in which innovators pursue their creative innovation-as individual entrepreneurs; validated in addition to conventional focus on grants, awards and direct financial support. The most important key elements that make YSTP innovation center a place interesting for innovators and creative individuals

- Direct or indirect validation of innovation

Public recognition, attendance in events and participating in national and international innovation festivals and exhibitions, interaction with other innovators and media coverage which exposes innovators to general public are utilized to validate what innovators do.

- Technical and business training opportunities

Even though university-based technological programs come immediately to mind when thinking about innovation training, our research shows that innovators also get important amounts and type of training and professional development from a range of other sources, both formal and informal. Moreover it was experienced that training of business skills are not typically available in conventional university trainings.

- Access to financial resources, equipments and materials

Cost is the fundamental barrier to accessing equipment. Sharing equipment typically brings down the cost. Innovators get access to most equipments and laboratories devices by building networks and collaboration. Team work is another grouping format which enables them to use shared equipment more efficiently.

technology is only created by accessing to more advanced knowledge and the latest researches.

- Creating a market for innovative products

Innovation center has a remarkable duty in marketing the innovative products. In one hand innovation center joints with HI-Tech industry and government and on the other hand adjacent to multi tenant companies of YSTP cause creation of a hybrid market in which young innovators can involve by their projects and sell their innovations.

- Inward and outward connection to other innovators and non-innovators(network of innovation)

Communities and networks are vital to an innovators carrier. They facilitate access to training and professional development, material resources, information databases and IP registration. Networks can be both internal and external with national and international scope.

- Award and grants

Awards and grants, in addition to being important validation mechanisms, provide financial and/or in-kind resources (such as residency, new chance to involve in new project and etc). Even a small grant can have a large impact on an innovator ability to work.

- Physical environment

Innovators' need for workspace must be distinguished with other groups. Creative space can have a great impact on the quality of innovation. Meanwhile it is so important factor in attracting young innovators. Through the use of light colors, soft textures and elements of nature, a sense of calm emerges in the great historical interesting rooms and buildings. Creative space is a place where creativity is

Working Processes of Innovation Center

Working processes of YSTP innovation center is constructed on the basis of rules of fostering creativity and needs of creative individuals stated before.

Admission

Innovation center process is commenced with admission of creative people with a brilliant idea and continued with training creativity among innovators. Admission process starts by filling application form and presenting a proposal. In most situations, assessment of creative proposals and ideas concerns applicability, usability, practicality, and cost of implementation. As we are aware of obstacles and barriers in front of applicants, admission criteria is not fixed to these factors.

Questions that are considered in interview session are as follows:

- Is it an improvement over what is presently done or used?
- Is it financially feasible?
- Is it only "cosmetic" and a "cover up" of the problem, or will it correct the difficulty or issue of concern in any field?
- How long will it take to implement?
- Does it have potential for sustained success or positive change in proposed field?
- Is it compatible with existing knowledge/technology?
- Is it in line with the context of any admitted SMEs?
- What is the potential market?

It is so crucial. Most of ideas which take long time will failure because they lose their interest and disappointed easily. Sense of urgency was created by following steps in YSTP innovation center:

1. Set goals: goal channel energy toward the target.
2. Set time line: time line create a healthy level of pleasure that prompts people to act faster
3. Tie the reward to the outcome, no outcome no reward.
4. Frequently remind all involved that time is running out from minute you set your watch
5. Along the way the existing innovation process looking for ways to create and even faster better one.

We don't want the young admitted individuals to be a Gutenberg or Edison who generate creative ideas. We want them to devote the time to creating innovations.

Another most frequently mentioned environmental factor associated with creativity was freedom. It was "a sense of control over one's own work and own ideas. It has long been known that complete freedom is not likely to lead to satisfactory outcomes (e.g., Andrews and Farris 1967)[25, 26]. Successful creative teams are characterized by high levels of trust, freedom for personality differences, tolerance of ambiguity and willingness to disagree. They also require low levels of direction, formal hierarchy and bureaucratic control. It was convinced that technological innovation in the future ahead will be dependent on the creativity of those working in the research laboratories around the world.

Creativity Training

Because today's advanced nations depend heavily upon novel technological

anything. Innovative people might not have a possible solution in mind when they go in search of an innovation, but they have an approach to look for a solution.

Leadership Training

Leaders are individuals who lead, as opposed to managers who manage. In the future, only leaders with a proven track record and clear vision will be given responsibility to lead teams developing novel technologies [27, 28]. A leader's track record must provide evidence of individual creativity and sustained performance along with strong emphasis on delivery, or the ability to move from concept to successful implementation. These requirements are as strict if the individual is part of a team that has a leader who does not have these characteristics. One characteristic that is valuable for a team leader is a leader's capability to encourage, enable and motivate the team members in their innovative efforts.

Helping to Form Multidisciplinary Teamwork and hot groups

The cooperation and interaction among team members working on the development of novel concepts must take place from the very beginning of a project [29, 30]. Teams should be established early, so that each member has a chance to contribute to, and participate in, creating the invention. Early involvement of the entire team will help it to focus on simplicity and manufacturability. This will be extremely important, given that the complexity of multifunctional products will increase over time.

Witt and Lipman-Blumen offer the following suggestions for creating hot groups [31]: "Make room for spontaneity; encourage intellectual intensity, integrity and exchange; value truth and the speaking of it; help break down barriers; select talented people and respect their self-motivation and abilities; use information technology to help build relationships. YSTP innovators gather young talent around each other and try to encourage teamwork."

While Mentoring is essential for young inventors to shorten their time in innovation center successfully. Innovation center held various technical courses in different fields such as IT & Computer, Electronic, Biotechnology, Robotics and etc.

A team or individual completed his innovation successfully he may continue his cooperation with innovation center. These technicians which are skillful in their field transfer their tacit knowledge to the new admitted inventor and help fruitfulness of their mind. Also these individuals can work on YSTP project.

Assessment

Creative innovation is evaluated by the committee of experts in company admission committee to see the result of admitted novel idea. This committee investigates the results and outcomes of creative individuals on this and gives some comments about the failure or success of innovation. This comment is used as lessons for future admission and assessment.

Registration of Innovation

Usually their innovative products or services are supported to apply for registration in IP office. This helps to formalize the innovation and to present them in the potential market.

Conclusions

Innovation Center Model was depicted according to the experiences supporting creative and innovative people in Yazd Science and Technology. They were based on international background as well as the sociological and cultural characteristics of young creative Iranian people. The main points that can be concluded are:

innovations more than university oriented innovations that are based on knowledge push.

Creativity among individuals or teams, working in particular fields comes from a combination of ability, skill, and incentive/strong interest in these fields. To prevent fading novel ideas by young creative minds, a system must be developed to convert creativity into innovation. Fostering creativity, creative human resources and supportive structure are primitive needs of creative system. Systematic creativity cannot lead to innovative activity without integration of these parts. These basic factors are extracted from creativity literature.

Supportive infrastructures for fostering innovative creativity are crucial in innovation process. They could comprise direct or indirect validation of their innovation, conventional and lifelong training opportunity for young innovators, access to financial resources, equipments and materials innovators need for their work, data resources which they require to foster their innovation, creating a market for innovative products of innovators and encouraging business owners to use their products, inward and outward connection to other innovators and non-innovators, awards and incentives, and appealing physical environment.

Although bureaucratic processes may hinder the flow of innovation, a clear and easy-going process is required to assure that innovation stages are followed completely. Working process of an innovation center could involve admission, project control, making creativity atmosphere, leadership training, helping to form multidisciplinary team works, helping in creation of hot groups, mentoring, assessment, and registration of innovation.

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Investigating Entrepreneurship Capabilities among Agricultural Students of Tehran University

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g stratified proportional random sampling, 250 persons were selected y. For data collection from students a structured questionnaire was used collected by use of questionnaire which its validity (Face validity) was verified by a panel of experts and university professors. Reliability measured by Cronbach-Alpha coefficient was tested and $\alpha=.82$ showed the reliability of the questionnaires. The criteria such as mean, standard deviation were calculated. In addition, Analysis of Variance (t Test) and in SPSS/win 13 software were used for data analyzing, and factor analysis method was employed this research were used for analyzing differences among groups. The findings indicated that it is disagreeing of studies, that risk taking capability of female students (B.Sc & M.Sc) is higher than male students. Instead, capabilities of creativity (M.Sc) and achievement motivation (Ph.D) of male students are higher than female students.

words: Achievement motivation, internal control, risk taking, independence, creativity.

RODUCTION

Since the mid-1970s, concerns have been rising over the socio-economic situation of young people in many countries and the prospects of creating additional livelihood opportunities for them (Mkandawire, 1996; 1997; 1998; Schnurr, 1998; Bennell, 2000; Curtain, 2000; Bakilana and de Waal, 2002; Temba and de Waal, 2002). The world contains approximately one billion young women and men who are in youth ages. This represents about 18 percent of the world's population. Of these, the International Labor Organization (ILO) in its World Employment Report 1998-1999 Estimated that 60 million are in search of work.

ent, notes the report. Even in Developed countries, the Organization Economic Cooperation and Development (OECD) has observed that with exceptions, youth unemployment is in double Digits. However, the scenario regarding to unemployment especially in the agricultural sector is in Iran. According to Iranian Islamic republic Administration and Planning organization (AOP), unemployment rate has increased from 9.1% in 1996 to 14.2% in 2001 (APO, 2002). In fact, lack of balance between labor demand and supply is supposed to be the main reason. Labor supply has increased that its increase rate during 1996 to 2001 is in compare with 1.5 times the increase rate of period of 1966-1996. Unemployment crisis will affect all economic, cultural and social aspects of a society and sometimes will be source of considerable bad effects. Experiences have proved this crisis and its frequent social effects neither don't have spontaneous, ideological and cultural solution, nor is it possible to eliminate it integrally and in a short time. Entrepreneurship has been announced as one of the solutions of this crisis by lots of countries (Mashayekh, 2002). Coming to English vocabulary John Stewart Mill in 1848.

In the field of entrepreneurship, one of the important contributions is that of Mansfield, McClelland, Spencer & Santiago (1987). They sustain that identification of relevant Entrepreneurial capabilities should provide insight into the field of entrepreneurship, and such capabilities might predict business formation and success within and across cultures. Other studies on entrepreneurial capability have been conducted by Chandler & Jansen (1992), Chandler & Hanks (1994), and Man & Lau (2002) in order to identify which Capabilities are crucial in starting and maintaining a business.

Stead (1985) suggested a set of fourteen skills to be developed through entrepreneurship education. Some of these skills included creativity, ambiguity tolerance, opportunity identification and venture evaluation, financial assessment, deal making, networking, and ethical assessment. By analyzing six European entrepreneurship educations and training programs

Hood & Young (1993) maintain that four primary areas must be developed for entrepreneurial success. These areas focus on content, skills and behaviors, mentality and personality. By asking 100 leading entrepreneurial chief executive officers (CEOs) in America's fastest-growing entrepreneurial firms, Hood & Young (1993) found that content areas of knowledge are those mainly addressed on business education, such as finance, cash management, accounting, and marketing. Leadership, oral and written communication, and human relations are the most important skills for successful entrepreneurship (Hood & Young, 1993).

Moreover, mentality factors include creativity, opportunistic thinking and self-efficacy. The fourth area refers to personality traits, which are usually believed to be more stable and therefore, less likely to be changed (Hood & Young, 1993). Brockhaus (1982) found that entrepreneurs have greater internal locus of control than the general population; therefore, entrepreneurs believe the outcome of a business venture will be influenced by their own efforts.

The result of research of Reynaldo et al. (2002) showed students were strongest in Opportunity Seeking, Risk Taking, and Self-Confidence. Practicing entrepreneurs were weakest in Risk Taking. Generally, capabilities of students do not significantly vary by school, age, gender, or education level. Capabilities of practicing entrepreneurs considerably differ by education and age, but are not discriminated by gender, number of years in business, and product type. In this research of recently two decades of 20 years, five properties, Achievement motivation (Delmar, 1996; Johnson et al., 1994; Miner, 1994, 1992; Bellu et al., 1995), Risk taking (McClelland et al., 1989; Heath et al., 1991), creativity (Druker, 1986; Rissal, 1992), Self-dependence (Brockhaus, 1982; Vesper, 1990) and internal control (Williams, 1987; Perry et al., 1988; Hood et al., 1993; Gatewood et al., 1995) have attracted more attention. According to recently done research noting these properties will result in entrepreneurship capabilities

II business conducted in India and in the USA in 1969. The results provided evidence that Achievement Motivation Training significantly improves small business performance, provided that there is some minimum support from the economic infrastructure in the form of available loans, market opportunities and the labor force. The result of study accomplished by Reynaldo et al. (2002) showed the students were weakest in Opportunity, Risk Taking, and Self-Confidence. Practicing entrepreneurs were weakest in Risk Taking. Generally, capabilities of students do not significantly vary by school, age, gender, or year level. Capabilities of practicing entrepreneurs considerably differ by location and age, but are discriminated by gender, number of years in service, and product type. The purpose of this study is to investigate Entrepreneurship capabilities of university students, by focusing on 5 above named (Achievement, Risk Taking, Creativity, Independence and Internal control) characteristics, among all agricultural students of B.Sc., M.Sc. and Ph.D university of Iran.

Purposes and objectives

The main purpose of this study was Investigating Entrepreneurship capabilities among Agricultural Students of Tehran University. The specific objectives of the study were:

1. Identification of ranking Entrepreneurship capabilities among respondents;

2. Investigating of Entrepreneurship capabilities among respondents, from different educational levels;

3. Gender Analysis of Entrepreneurship Capabilities among all the agricultural students (B.Sc, M.Sc, and Ph.D);

Methodology

The purpose of this study was to investigate entrepreneurship capabilities among agricultural students in the University College of Agriculture, University of Tehran in Iran. This study was performed in 2007-2008. The whole population was all agricultural students of B.Sc, M.Sc and Ph.D the 2200 persons. By using stratified proportional random sampling 250 persons were selected for study. For data collection from students a structured questionnaire was used. The questionnaire consisted of standardized tests of Hans risk taking, Torrance creatively, Ratter internal control, Bahargava achievement motivation and Hisreach independency. (Clelland & winter, 1969; Johnson, 1990; Heath & A.Tuersky, 1991; Tu & Sherman, 1995; Galbraith, 2002; Howard, 2004). For data collection from students a structured questionnaire was used.

Data was collected by use of questionnaire which its validity (Face validity) was confirmed by a panel of experts and university professors. Reliability was measured by Cronbach-Alpha coefficient was tested and ($\alpha=.82$) showed the reliability of the questionnaires. The criteria such as mean, standard deviation were calculated. In addition, Analysis of Variance (t Test) and regression in SPSS/win 13 software was used for data analyzing, and factor analysis method was employed this research were used for analyzing differences among groups.

Table (1). Reliability coefficient for the major variables

| Variable | Number of items | Items dropped | Cronbach alpha |
|------------------------|-----------------|---------------|----------------|
| Achievement motivation | 1-12 | 10 | 0.82 |

| | | | |
|-----------------|-------|----|------|
| pendence | 37-48 | 12 | 0.77 |
| ativity | 49-60 | 14 | 0.81 |
| otal alpha=0.82 | | | |

ults and discussion

racteristics of the respondents

ording to data collected in this study, statistical society was consisted % B.Sc, 30 % M.Sc and 18 % Ph.D students from among all the cultural students (B.Sc, M.Sc, and Ph.D) were consisted of 64%, 47% 28% female students and 34%, 53% and 72% male students. The ority of 17.2 percent of this society had studied "Agronomy and plant ding" and the minority of 4.4 percent was "animal science" students. r fields involved in this study were irrigation and drainage, food scie industries, horticulture, extension, pedology, plant pathology and cultural machineries, respectively. 87.6% of study society had never ed any entrepreneurship educational levels, 6.4% had passed only on se and the remaining had participated in more than one course (table

le (2). Frequency and frequency Percentage of respondents

| Frequency Percentage | Frequency | Training course gender |
|-------------------------|-----------|---------------------------|
| 66 | 85 | B.Sc male |
| 34 | 45 | female |

| | | |
|----|----|--------|
| | | female |
| 28 | 13 | Ph.D |
| 72 | 32 | male |
| | | female |

n rank distribution of respondents according to their entrepreneurship abilities

neasure entrepreneurship capabilities of agriculture students of ersity of Tehran (UT), five variables Achievement motivation, Risk ng, creatively, Independence and internal control were chosen. Criter e was computed from average score of each variable in each uestionnaire. As it can be seen from table (3), these five capabilities are nial control, risk taking, independence, creativity and achievement ivation, respectively. However, comparing criterion score, only risk ng and creativity of students were above criterion.

le (3). Main rank distribution of respondents according to their entrepreneurship capabilities

| Ranking | C.V | Standard deviation | Mean | Entrepreneurship capabilities |
|---------|-------|--------------------|-------|-------------------------------|
| 1 | 0.241 | 0.878 | 43.02 | Risk taking |
| 2 | 0.251 | 0.942 | 37.50 | Achievement motivation |

| | | | | |
|---|-------|------|-------|------------------|
| 5 | 0.312 | 1.01 | 38.76 | Internal control |
|---|-------|------|-------|------------------|

entrepreneurship and educational levels

identify the differences between entrepreneurship capabilities considering the education level (table (4)), F-test was used. It was found there is not any significant difference between entrepreneurship capabilities among students (B.Sc., M.Sc. and Ph.D) and educational levels.

Table (4). Advertising of Entrepreneurship capabilities among all Educational Students, from of educational levels

| Entrepreneurship capabilities educational levels | Mean | Standard deviation | F | Sig. |
|--|-------|--------------------|-------|------|
| Achievement motivation | | | | |
| B.Sc | 39.6 | 0.870 | 1.035 | 0.37 |
| M.Sc | 35.9 | 0.971 | | |
| Ph.D | 36.9 | 0.987 | | |
| Internal control | | | | |
| B.Sc | 25.92 | 0.969 | 0.416 | 0.52 |
| M.Sc | 45.48 | 1.030 | | |
| Ph.D | 44.88 | 1.050 | | |
| Risk taking | 46.44 | 0.867 | | |

| | | | | |
|--------------|-------|-------|-------|------|
| Ph.D | | | | |
| Independence | | | | |
| B.Sc | 28.68 | 0.942 | 1.630 | 0.20 |
| M.Sc | 47.40 | 0.903 | | |
| Ph.D | 46.32 | 0.954 | | |
| Creatively | | | | |
| B.Sc | 28.56 | 0.830 | 0.019 | 0.89 |
| M.Sc | 48.86 | 0.889 | | |
| Ph.D | 49.98 | 0.866 | | |

Gender Analysis on Entrepreneurship Capabilities of Agricultural Students

Entrepreneurship capabilities among Agricultural Students (all), from the result of table (5) according to, in order to identify the differences between entrepreneurship capabilities considering the gender, T-test was used. Contrary to previous studies, this comparison revealed that female students showed a higher risk taking ability ($p < 0.01$) and Achievement motivation ($p < 0.01$).

Table (5). Entrepreneurship capabilities Comparison of male and female students (all).

| Entrepreneurship capabilities | Mean | Standard deviation | T | Sig. |
|-------------------------------|------|--------------------|---|------|
|-------------------------------|------|--------------------|---|------|

| | | | | |
|------------------|-------|-------|----------|-------|
| male | 37.10 | 5.101 | 1.101- | 0.001 |
| female | 38.00 | 3.962 | | |
| Internal control | | | | |
| male | 37.08 | 8.686 | 3.769 | 0.092 |
| female | 32.52 | 8.082 | | |
| Risk taking | | | | |
| male | 41.52 | 5.883 | **3.241- | 0.002 |
| female | 44.28 | 4.133 | | |
| Independence | | | | |
| male | 40.32 | 8.361 | 3.654 | 0.220 |
| Female | 35.28 | 7.918 | | |
| Creatively | | | | |
| male | 36.54 | 6.705 | *4.355 | 0.003 |
| female | 31.22 | 5.631 | | |

trepreneurship capabilities among Agricultural Students (B.Sc), from
ler

result of table (6) according to, this comparison revealed that female
ents (B.Sc), showed a higher risk taking ability ($p < 0.01$) than male
ents (B.Sc).

| Sig. | T | Standard deviation | Mean | Entrepreneurship capabilities gender |
|-------|----------|--------------------|----------------|--|
| 0.242 | -2.330 | 0.970 0.989 | 35.70 37.00 | Achievement motivation male female |
| 0.103 | -1.380 | 1.080 0.964 | 44.52 46.32 | Internal control male female |
| 0.006 | -2.773** | 0.895 0.855 | 39.12 42.12 | Risk taking male female |
| 0.318 | -1.003 | 0.933 0.910 | 49.56 35.28 | Independence male Female |
| 0.853 | -0.185 | 0.806 0.840 | 49.28 49.56 | Creatively male female |

ents (M.Sc). Versus male students (M.Sc), showed a higher creativel
ty (p<0.05) than female students (M.Sc).

le (7). Entrepreneurship capabilities Comparison of male and female
ents (M.Sc).

| | T | Standard deviation | Mean | Entrepreneurship capabilities gender |
|----|----------|-----------------------|-------|--|
| 76 | 0.563 | 0.649 | 35.90 | Achievement motivation male |
| | | 0.596 | 34.60 | female |
| 25 | -0.525 | 0.564 | 45.00 | Internal control male |
| | | 0.528 | 45.72 | female |
| 01 | -1.550** | 0.725 | 38.04 | Risk taking male |
| | | 0.354 | 40.68 | female |
| 13 | -0.901 | 0.606 | 46.44 | Independence male |
| | | 0.495 | 47.76 | Female |

entrepreneurship capabilities among Agricultural Students (Ph.D), from

ause the number of male students (Ph.D).is lower of 30, therefore at f
as performed One-Sample Kolmogorov-Smirnov Test; That Test
tribution to become Normal. Then T-test was used. The result of table
rding to, male students (Ph.D), showed an Achievement motivation
ty (p<0.01) than female students (Ph.D).

le (8). Entrepreneurship capabilities Comparison of male and female
ents (Ph.D).

| Sig. | T | Standard deviation | Mean | Entrepreneurship capabilities gender |
|-------|----------|--------------------|-------|--------------------------------------|
| 0.005 | -0.742** | | | Achievement motivation |
| | | 0.680 | 37.60 | Male |
| | | 0.657 | 35.90 | female |
| 0.117 | 0.413 | 0.755 | 44.76 | Internal control Male |
| | | 0.622 | 43.56 | female |
| 0.756 | 0.000 | 0.504 | 38.64 | Risk taking |

| | | | | |
|-------|--------|-------|-------|----------------------|
| 0.862 | -0.249 | 0.589 | 48.48 | Independence Male |
| | | 0.567 | 49.02 | Female |
| 0.749 | -0.227 | 0.483 | 47.74 | Creatively Male |
| | | 0.412 | 48.16 | female |

conclusions and recommendations

The results of tables (3, 5 & 8) according to, factors of risk taking and achievement motivation, had explained the highest factors of entrepreneurship capabilities among agricultural students of Tehran University. Therefore, seem that there are leisure crisis in agricultural field of security of occupation, variety and spreading activity fields in agricultural sector, the proximity of agricultural colleges of Tehran University to the ministry, organizations, business companies of agricultural cooperatives and agricultural major centers of the country that to be realized in Tehran, there was possibility of a facile access and also students to refer to obtain information for this organizations, to be existed entrepreneurship center in Tehran University and purposeful visits from successful entrepreneurship projects entrepreneur in to increase of tendency of students to risk taking and achievement motivation are affecting to others other.

The findings (table (4)) indicated that in according to educational levels there weren't significant different among students (all) in entrepreneurship

ent to promoting fields appearing entrepreneurship and encouragement of scientific and research plans of students more than before. For the appearing entrepreneurship capabilities among all the cultural students, requires basic review in content of present courses, teaching methods, more cooperation between universities and ETC and related educational programs all the agricultural courses in to trained entrepreneurship capabilities among students.

the results of tables (5, 6 & 7) according to, in contrary to previous studies, such as Galbrit (2002) and Agha (2002), this study revealed that female students of UT Agriculture College showed a higher risk taking and achievement motivation abilities than male students. It seems that since females have a lower chance of finding job in governmental sectors and considered increasing women unemployment rate and job insecurity, females showed a higher risk taking tendency. This problem to cause increasing of risk taking and achievement motivation (table (8)) in female students to male students. Therefore there were factors affecting in females' entrepreneurship capabilities, such as: celebrate entrepreneurship training shops and to get accustomed with women self-employment strategies, training courses of business products cultivation and conferences to get accustomed with obtained conditions of self-employment loan culture, rules of supported related to increasing female students' entrepreneurship capabilities.

according to (table 4), in doctoral course achievement motivation ability male students the more than female students. the proximity of cultural colleges of Tehran University to the ministry, organizations, business companies of agricultural, cooperatives and agricultural major centers of the country that to be centralized in Tehran, there was possible

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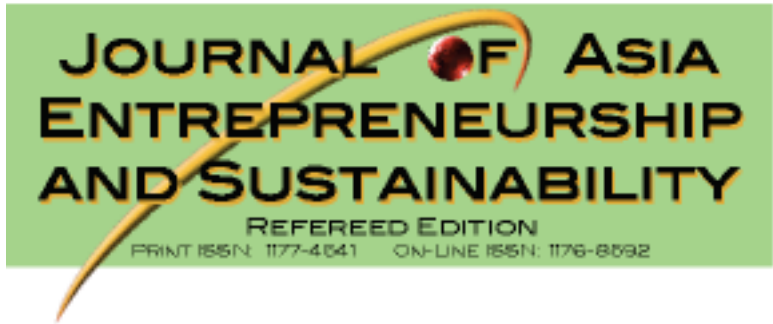
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A Discriminant Model for Assessment of Prospective Entrepreneurs for Financing and Success of Entrepreneurial Venture

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entrepreneurial quality and management competence of the entrepreneur is an important role in the success of an enterprise. The evaluation of entrepreneur is therefore a prerequisite while appraising a project for

The eastern part of India have been used to develop the Discriminant Model. It has been postulated in the research that entrepreneurial success is a function of entrepreneurial traits, attitude and business skills. The Discriminant Model obtained by the use of SPSS package was able to classify 96.2% of the entrepreneurs correctly as “successful” or “unsuccessful” entrepreneurs. The value of Wilk’s Lambda (0.176) suggesting good discriminating power of the model. The Standardized Canonical Discriminant Function Coefficients for entrepreneurial traits (0.51), attitude (-0.059) and business skills (0.647) suggests that entrepreneurial traits and business skills are better predictor between “successful” and “unsuccessful” entrepreneurs. The Discriminant Model developed herein can be used as a quantitative tool to assess entrepreneurs who require financial assistance to the right kind of entrepreneurs and thereby increase the chances of loans becoming Non Performing Assets.

Words

Non Performing Asset (NPA): A loan or lease that is not meeting its statutory principal and interest payments. Banks usually classify as nonperforming assets, any commercial loans which are more than 90 days overdue and consumer loans which are more than 180 days overdue and generally, an asset which is not producing income.

Reserve Bank of India (RBI) is the central bank of India, and was established on April 1, 1935 in accordance with the provisions of the Reserve Bank of India Act, 1934. The main objectives of RBI are to function as monetary authority, regulator and supervisor of the financial system, manager of exchange control, issuer of currency, developmental role and other functions.

SSSI units: A small scale unit is considered as sick when (a) if any of

incurred losses to the extent of 50 per cent of its net worth during the previous accounting year, and (c) the unit has been in commercial production for at least two years.

Small Scale Industries: Industrial undertaking in which the investment in fixed assets in plant and machinery, excluding land whether held on ownership terms or on lease or on hire purchase, does not exceed Rs. 10 million.

Medium Scale Industries (MSI): As per the Micro, Small and Medium Enterprises Development Act of 2006, the government of India has defined MSIs as entities that have an investment of above Rs 10 million and below Rs 50 million in plant and machinery.

Introduction

Small Scale Industries (SSI) occupies a place of strategic importance in the economy in view of its considerable contribution to employment, production and exports. They are extremely important for the health of a country. In most developed and developing countries, the small scale industries have played a critical role in industrialization and economic development. They are the major contributors to the social and economic benefits for any country. Today, governments worldwide recognize the importance of Small & Medium Enterprises (SMEs) and their contribution to economic growth, social cohesion, employment and local development. MSIs account for over 95% of enterprises and 60-70% of employment and generate a large share of new jobs worldwide (www.oecd.org).

Small firms are seen as vehicles for employment generation in most countries. The small-scale sector in India has now been identified by

ly 40 % of gross value of output in the manufacturing sector and 35 % of total exports from the country. The SSI sector comprising of 3.20 million units has provided employment to about 18 million people (www.smallindustryindia.com).

Despite all the initiatives taken by the government and support institutions to promote the entrepreneurs, the sickness in the SSI sector in India has been gradually increasing and it is a matter of concern and debate. Large number of SSI units are sick with little scope for any improvement in the near future. Sickness in the industrial sector results in locking up of resources, wastage of capital assets, loss of production and rising unemployment in the country.

According to the information compiled by Reserve Bank of India (RBI) on scheduled commercial banks, as of 31st March 1999, there were 1,013 sick/weak units consisting of 3,06,221 units in the SSI sector and 2 units in the non-SSI sector. The number of total sick SSI units has increased from 2,21,536 units in 1998 to 3,06,221 units in 1999. There is an overall increase of 38% in the total number of sick/weak SSI units. The bank credit blocked in the sick units has increased from Rs. 156.82 billion (as of March 31, 1998) to Rs. 194.64 billion (as of March 31, 1999). The small-scale sector has Rs. 43.13 billion (22.20 %) blocked in its units (www.indiabudget.nic.in).

There has been a gradual increase in the number of sick units and Non Performing Assets of banks and financial institutions. The Non Performing Assets of banks blocked in the SSI sector was Rs. 102.85 billion as of March 31, 2001 and it is 18.78% of the gross NPA. There have been considerable improvements in the financial health of banks in terms of asset quality. The net NPAs have continually declined from 14.46% in 1993-94 to 10.46% in 2000-01 due to the tightening of prudential norms in the classification of NPAs by banks (Reddy, 2002).

red at 25 – 30% of the outstanding dues and the paying capacity of the borrower.

It has been postulated in the research that effectiveness of entrepreneurship is a function of entrepreneurial traits, attitude, business skills and the environmental forces affecting business success. Assuming that government is promoting the entrepreneurs by providing the requisite support facilities in spite of that sickness is increasing in the SSI sector. It becomes imperative to probe whether the entrepreneurs possess the requisite entrepreneurial traits, attitude and business skills required for business success? Therefore it is of utmost importance to assess the entrepreneur in terms of his/her entrepreneurial traits, attitude and business skills to ensure business success, prevent financial resources getting converted into Non Performing Assets and providing financial support to those entrepreneurs who possess the requisite entrepreneurial traits, attitude and management competence required for business success.

Even the best formulated project or evaluation can ensure the success of a project without adequate management expertise and entrepreneurship of the project proponents. The management competence and the entrepreneurial ability have to be assessed properly and a judgment be rendered whether the project proponents indeed have the competence to run the enterprises smoothly and efficiently. Evaluation of entrepreneurs is the most vital in the success of business enterprise. It is the backbone of a project from the initial stage to successful implementation and future growth. It is the managerial skills and entrepreneurial qualities that make the difference between success and failure of an enterprise. A good promoter or manager can improve the prospects of a project and may show excellent results. However, in the hands of a weak entrepreneur even a sound project might fail or badly.

Therefore, crucial importance is attached to the individuals behind the

from security oriented lending, the importance for application of appraisal techniques has increased.

While evaluating loans, most banks employ purely judgmental appraisal procedures. A banker collects information regarding the borrower's identity, character and collateral being provided by the entrepreneur for being sought. However, in pure judgmental analysis, the banker subjectively interprets the information in the light of the bank's lending policies and accepts or rejects the loan. Up-till now no quantitative methods for appraisal of entrepreneurs for financing is being used especially in India. Most Indian banks do a qualitative assessment of the entrepreneur based on their interaction. A quantitative approach for evaluation of the entrepreneurial quality and managerial style of the entrepreneur is therefore a fundamental requisite in the appraisal of a project for financial assistance.

A part of the research study on the influencing factors on effectiveness of entrepreneurs, research data pertaining to some "successful" and "unsuccessful" entrepreneurs of Jharkhand state situated in the eastern part of India has been used to develop the Discriminant Model. It has been hypothesized in the study that success is a function of entrepreneurial traits, attitude and business skills. Three predictor variables namely entrepreneurial traits, attitude and business skill were taken in the study to develop the Discriminant Model to classify the entrepreneurs under the category of "successful" or "unsuccessful" for financing decisions.

Literature Review

Dealing with the review of literature for development of the Discriminant Model for assessment of prospective entrepreneurs for financing and predicting success of the entrepreneurial venture, the present exercise draws attention in the areas of understanding the entrepreneur and identifying the attributes under entrepreneurial traits, attitude and business skills which contribute to business success.

entrepreneurs have strong beliefs about a market opportunity and are willing to accept a high level of personal, professional, or financial risk to pursue the opportunity and offer a new or existing product or service into an existing or a new untapped market. The prime motive is to create wealth and provide employment opportunities in the vicinity. An entrepreneur is also a person who is willing and able to convert a new idea or invention into a successful innovation (Schumpeter, 1950).

Entrepreneurs are tough, pragmatic people driven by the need for independence and have a high need for achievement and they believe in self-employment and do not submit themselves to authority (Collins & Moore, 1993). To others, entrepreneurship is all about taking risks and putting one's time and financial resources on the line of the idea being pursued by the entrepreneur and spending his/her time in an uncertain venture (Drucker, 1985) ; Knight , 1967).

Several researchers have focused on the personal characteristics and traits of an individual. The traits of the entrepreneur have been classified into psychological factors such as need for achievement, locus of control, sensitivity for risk and tolerance for ambiguity, and personality factors such as self-confidence, opportunism and ambition (Jennings, 1994). Several others have classified entrepreneurs based on important traits such as desire to achieve, hardworking, nurturing quality, accepting responsibility, reward sensitivity and optimism (Burch, 1986).

Growth oriented firms are established by educated, bold and socially aware entrepreneurs who are adaptive, alert to environmental opportunities and successfully achieve improvements in market size, product mix and production methods (Smith, 1967). A vast literature studying the entrepreneurial personality has found that certain traits seem to dominate in the case of entrepreneurs. The entrepreneur is primarily motivated by an overwhelming need for achievement and has a strong urge to build (McClelland, 1961).

ing, and the social awareness of the entrepreneurial ventures (Achukwu, 1990).

A second approach to entrepreneurship study is focusing on the attitude of the entrepreneur. Attitude is a persistent tendency to feel and behave in a particular way towards some object. Attitudes are characterized in three ways: firstly, they tend to persist unless something is done to change them; secondly attitudes can fall anywhere along a continuum from very favorable to unfavorable and thirdly, attitudes are directed towards some object about which a person has feelings and beliefs.

Personality and attitudes are complex cognitive processes. The main difference is that personality is usually thought of as the whole person, whereas attitudes may make up the personality. In the entrepreneurial context our attitude determines how we look at setbacks. To a positive thinker, it can be a stepping stone to success and to a negative thinker; it is a stumbling block (Luthans, 2002).

The factors which determine the attitude of an individual are environmental and experience known as the triple Es (3Es) of attitude. The environment consists of home, school, work, cultural, religious backgrounds, beliefs, social environment and political environment. All of them have a direct bearing in the entrepreneurial context. In a positive environment, a marginal performer's output goes up. In a negative environment, a good performer's output goes down (Khera, 1998).

The results of a survey on entrepreneurial traits found that varying degrees of drive & energy, responsibility and optimism are required by the SSI entrepreneurs to develop a competitive edge and survive in the market place. Similarly the attitude was also studied and it was found that to be successful SSI entrepreneurs must possess, a high level of persistence in problem solving, need for achievement, moderate risk taking attitude, must deal with

performances of the SSI units may be related to the business skills of the entrepreneurs: under and/or mismanagement, one man show, no competent professionals, informal procedures, weak reporting system, no planning and control and lack of marketing skills. Small business owner managers require a diverse range of skills. These include functional or task-based skills (such as marketing, accounts and administration abilities); strategic, analytical thinking and planning abilities; and people skills, both within and beyond the business.

Good management techniques, financial management, marketing strategies, motivational strategies for stakeholders and hiring the best are some of the keys for business success (Filey & Pricer, 1991). Strategic planning contributes to long running success for businesses (Costa, 1994).

Johns Dyke, Fisher and Reuben are of the opinion that management experience may be a significant factor in achieving success in the small business sector (as cited by Shonsey & Gulbro, 1998). Key success factors are managerial competence, innovation and creativity which were found for owner managers/ entrepreneurs (Chagnati, 1987).

According to Zetlin (as cited by Shonsey & Gulbro, 1998) there is a general view among the entrepreneurs that having a good product is the most important factor for success but other means of achieving success is commitment to quality, being a customer centric organization, innovative marketing strategies, maintaining good relationship with the customers, suppliers and hiring people who can be empowered.

A study by Lussier and Corman (as cited by Shonsey & Gulbro, 1998) has found that successful firms used better professional advisors than non successful ones. Variables used in their study were capital, recordkeeping, financial control, industry experience, planning, professional advisors, innovation, staffing, product/service timing, economic timing, age, partner

firm will survive. Also, dependency on a single customer or only a few customers is a major factor affecting firm failure.

According to Sommers & Koc, Boyle & Desai and Lussier (as cited by Anand, 2005), the small business entrepreneurs were unable to attract a competent people and this may be one of the major reasons of failure associated with the small business sector. Other factors not identified by many researchers were procrastination, negative influence, stressed life, and local competition.

Research Design

This study is empirical in nature and information has been gathered across the study locations namely Ranchi, Jamshedpur and Bokaro districts of Jharkhand state to understand the different unresolved riddles in connection with the factors influencing business success and failures. Jharkhand is a state in eastern India. It was carved out of the southern part of Bihar state in November, 2000 and there are twenty two districts. Jharkhand is famous for its mineral wealth and forestry products. The industrial city of Ranchi is the capital. Some of the other major cities and industrial centers are Jamshedpur, Bokaro, and Dhanbad that was once a part of West Bengal.

These cities were selected because most of the small scale industries of Jharkhand state are highly concentrated in these regions. In choosing the small scale units under this exercise, the consideration has been made on those SSI units where the government is encouraging, promoting and supporting their growth and viability.

Sampling Plan

In choosing the sample, a list of industries was prepared from the exhaustive list of the total number of SSI units existing in the study location Ranchi, Jamshedpur and Bokaro. The list of the SSI units operating in the

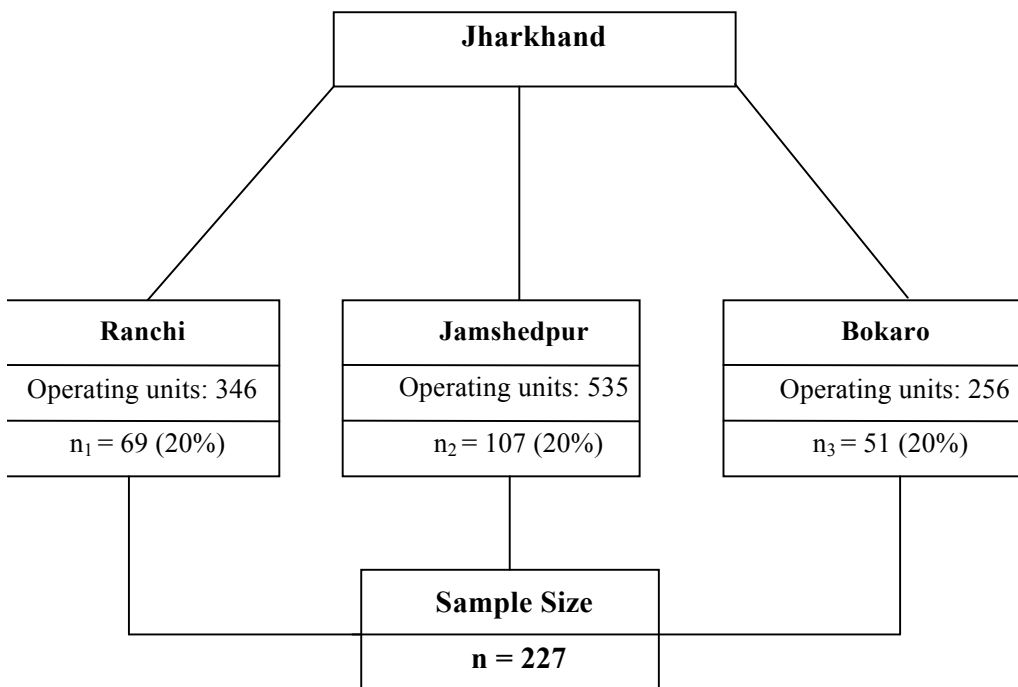


Figure 1: Distribution of samples across the study locations

Sample size

In Ranchi district the number of operating SSI units was 346, in Jamshedpur district it was 535 and in Bokaro district it was 256 respectively. The total number of SSI units in these industrial areas was 1137 which constituted the population under the study. A sample has been drawn from each study location namely Ranchi, Jamshedpur and Bokaro which constitutes about 20% of the total population. Thereby a total number of 227 sample SSI units were chosen under the study by adopting ‘Simple Random Sampling’ technique.

business skills of the entrepreneurs that were influencing the success of the sample business enterprises. In gathering the information under different heads and sub heads of the questionnaire, the statements have been rated on a 5 - point “Likert Scale”. After finalization of the questionnaire, a pilot study was undertaken to test the appropriateness and standard of the questions brought under the data gathering tools. As per the reality, the questionnaire was redesigned and finalized for the study. Comments and suggestions of the respondents were incorporated in the final questionnaire.

Secondary data were also taken from brochures, pamphlets, reports, magazines and other government publications. These multiple sources of data collection were resorted to increase the validity and reliability of the study. The detailed description of the different heads under the final questionnaire has been mentioned here as follows:

Ten variables analyzed under entrepreneurial traits were: drive and energy, responsibility, persistence, self confidence, initiative, need for independence, tolerance for uncertainty, optimism, innovativeness & creativity and perseverance.

Thirteen variables analyzed under attitude were: long term commitment, persistence in problem solving, attitude to risk taking, dealing with failure, acceptance of feedback, seeking assistance, flexibility, need for achievement, proactivity, integrity, resolving issues without procrastination, positive attitude and self resolution of entrepreneurial stress.

Twelve variables chosen for analysis under business skills were: setting up, developing business plans, delegating, dealing with work disputes, managing subordinates, dealing with customers, dealing with government officials, keeping financial records, talent acquisition, marketing skills, reaching to multiple customers and ethical competition.

istical Tools

anced statistical tools ANOVA, Multiple Regression and Discrimina
lysis were used in the present study. In calculating ANOVA, Multipl
ression and to develop the Discriminant Model, SPSS 12.0 package h
i used. Simple descriptive statistical tools like percentages and mean
pare the variables selected under entrepreneurial traits, attitude and
ness skills were also used.

i Analysis and Interpretation

health of the SSI enterprises was categorized under the heads: “Clos
t Viable”, “Average”, “Good” and “Very Good” on a scale of 1 – 5.
se entrepreneurs who had cited the health of their enterprises as “Ver
d” and “Good” were classified as “successful” entrepreneurs in the
y whereas those entrepreneurs who were of the opinion that their
ormances were “Average” were classified under the category of “not
essful” entrepreneurs. Those SSI entrepreneurs who were of the opin
their enterprises were “Not Viable” were considered as “unsuccessfu
epreneurs in the study. The closed SSI units were not considered in th
y.

| Table: 1 Health of the sample enterprises in the study locations | | | | |
|--|-----------------|----------------|----------------|-----------------|
| lth of the Unit | Study Locations | | | |
| | Ranchi | Jamshedpur | Bokaro | Total |
| d (Successful) | 21 (30.43%) | 71 (66.35%) | 13 (25.49%) | 105 (46.25%) |
| rage (Not so uccessful) | 43 (62.32%) | 27 (25.24%) | 26 (50.98%) | 96 (42.29%) |
| Viable successful) | 05 (7.25%) | 09 (8.41%) | 12 (23.53%) | 26 (11.46%) |
| | 60 | 107 | 51 | 217 |

data in Table 1 shows that there are 105 SSI units whose health has been classified as “good”, 96 of the SSI units are “average” performers whereas 26 SSI units are “not viable”. The data pertaining to 26 “successful” and “unsuccessful” entrepreneurs have been taken in the study to develop the Discriminant Model. For classification purposes “successful” entrepreneurs have been put under category 1 and the “unsuccessful” entrepreneurs have been put under category 2. Three predictor variables namely entrepreneurship, attitude and business skills of the entrepreneurs have been taken in the study to classify the entrepreneurs under these two categories.

| Table: 2 Classification Results of Discriminant Analysis | | | | | |
|--|-------|------|-----------------|------|-------|
| | | | Predicted Group | | Total |
| | | | 1.00 | 2.00 | |
| Original | Count | 1.00 | 25 | 1 | 26 |
| | | 2.00 | 1 | 25 | 26 |
| | % | 1.00 | 96.2 | 3.8 | 100.0 |
| | | 2.00 | 3.8 | 96.2 | 100.0 |

Table: 2 Classification Results of Discriminant Analysis

In the classification matrix as represented by Table 2, it can be inferred that the Discriminant Function obtained from the study was able to classify 96.2% of the 52 objects correctly. It also, shows that out of 26 cases predicted to be in Group - 1, 25 were observed to be Group I and 1 in Group -2. Similarly for Group -2, out of 26 cases predicted to be in Group -2, 25 were found to be in Group -2 and 1 in Group -1. Thus on the whole 2 cases out of 52 cases were misclassified by the Discriminant Model, thus giving a classification (or prediction) accuracy level of 96.2%.

| | | | | |
|--|-------|--------|---|------|
| | 0.176 | 84.370 | 3 | .000 |
|--|-------|--------|---|------|

le: 3 Statistical Significance of the Model

value of Wilk’s Lambda ranges between 0 and 1 with a lower value indicating better discriminating power of the model. The magnitude of ζ ’s Lambda as observed from Table 3 stands at 0.176 which is very low; being close to 0 and less than 0.5 suggests that the Discriminant Model has very good discriminating power. The probability value $p = 0.000$ of the Chi Square test is less than the value of $\alpha = 0.05$ which again reinforces the discriminating power of the model.

| le: 4 Standardized Canonical Discriminant Function | |
|--|----------|
| | Function |
| | 1 |
| entrepreneurial traits | .751 |
| business acumen | -.059 |
| business skills | .647 |

le: 4 Standardized Canonical Discriminant Function Coefficients

values of the Standardized Canonical Discriminant Function Coefficients as observed from Table 4, for the three predictor variables are: entrepreneurial traits (0.751) followed by business skills (0.647) and business acumen (- 0.059). The Standardized Canonical Discriminant Function Coefficients suggests that the variables entrepreneurial traits (0.751) and business skills (0.647) are better predictor between “successful” and “unsuccessful” entrepreneurs.

| | |
|------------|---------|
| | 1 |
| Traits | 1.856 |
| Attitude | -.124 |
| B_Skills | 1.821 |
| (Constant) | -12.140 |

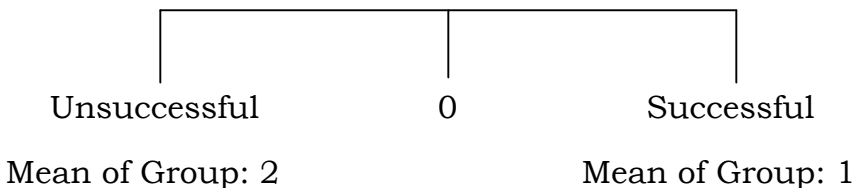
le: 5 Canonical Discriminant Function Coefficients

lassify a prospective entrepreneur under the two categories, data
aining to Un-standardized Canonical Discriminant Function
ole 5) was used. The Discriminant Function obtained was $D = -12.140 + 1.856X_{\text{traits}} - 0.124X_{\text{attitude}} + 1.821X_{\text{businessskills}}$. “Successful” entrepreneurs
classified under category 1.00 and “Unsuccessful” entrepreneurs were
sified under category 2.00. The Discriminant Score (D) for a prospective
entrepreneur can be obtained by inputting data from the Self Rating Form
igned for the Discriminant Model.

Self Rating Form measures the perception of the entrepreneur on the
e predictor variables namely entrepreneurial traits (10 variables), attitude
variables) and business skills (12 variables).

| Table: 6 Functions at Group | |
|-----------------------------|----------|
| | Function |
| Category | 1 |
| 1.00 | 2.125 |
| 2.00 | 2.125 |

In Table 6, the Functions at Group Centroids for category 1.00 was + 5 and for category 2.00 it was - 2.125. “Successful” entrepreneurs have been classified under category 1.00 and “Unsuccessful” entrepreneurs under category 2.00.



2 Decision rule for classifying prospective entrepreneurs

If the discriminant score of any potential entrepreneur falls to the right of the midpoint, he/she will be classified as a “successful” entrepreneur and if it falls to the left of the midpoint, he/she will be classified as an “unsuccessful” entrepreneur.

Conclusion

The Discriminant Model developed herein can be used by banks, financial institutions and sponsoring agencies for screening potential entrepreneurs. It helps banks, financial institutions and sponsoring agencies to classify an entrepreneur in terms of his/her inherent entrepreneurial traits, attitude and business skills under two categories namely “successful” and “unsuccessful” entrepreneur. This assessment will help the banks and financial institutions get a fair picture whether the prospective entrepreneur will be successful in his/her venture or not?

The application of the Discriminant Model implies that the prospective entrepreneur will have to fill a Self Rating Form which has been designed on literature review for the three predictor variables namely

entrepreneur will get classified under any of the two categories namely "successful" or "unsuccessful" entrepreneur.

If a prospective entrepreneur gets classified under the category of "unsuccessful" entrepreneur, an analysis of the predictor variables is designed to identify the serious deficiencies in his/her entrepreneurial traits, attitudes, and business skills. An analysis of the deficiencies will help the banks, financial institutions and sponsoring agencies to assess whether the deficiencies can be removed through training or some other intervention. If the deficiencies are found to be very serious in nature then these agencies will be in a position to decide not to finance the entrepreneur. It will help banks and financial institutions to finance the right kind of entrepreneurs who have the potential for success and thereby reducing the chance of forming Non Performing Assets.

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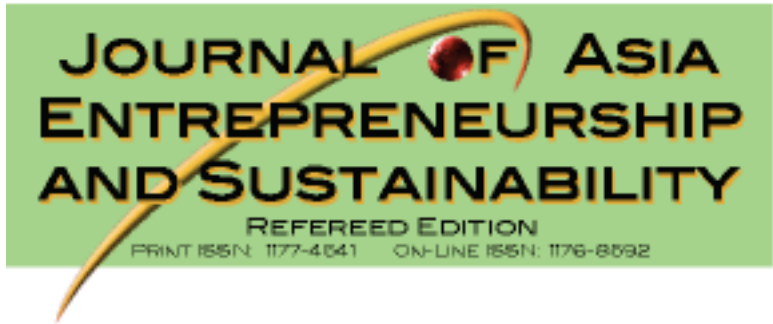
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Do Human Capitals make Entrepreneur more Entrepreneurial? An Empirical Data from Small and Medium Enterprises in Malaysia

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tract

Human capital theory has gained attention in entrepreneurship study. Recently, Westhead, Ucbasaran, and associates' works have enhanced the interest on the effect of human capitals on entrepreneurialism of the

entrepreneurs in term of their entrepreneurship. Entrepreneurship in this study includes personality traits, social competence, cognitive traits, and strategic capabilities of small and medium enterprises (SMEs). Primary responses from the entrepreneurs in SMEs are collected through questionnaire. 365 usable responses were obtained. Analysis of the data using SPSS version 15 indicated that education level of the entrepreneurs rather than experiences are the critical factor in determining the level of entrepreneurship. From the findings, policy makers are recommended to strengthen the education level of entrepreneurs in order to strengthen the entrepreneurship development in the country to ensure sustainable future development of SMEs.

Introduction

Recently, human capitals, which measure the experiences and education level of the entrepreneurs (Rauch & Frese, 2000) have captured research attention, especially after the publishing of a series of papers by Westhead, Ucbasaran, and their associates (Ucbasaran, Westhead & Wright, 2003; Ucbasaran, Westhead, Wright & Bink, 2003; Westhead, Ucbasaran & Wright, 2005; Westhead, Ucbasaran, Wright & Bink, 2005). Rather than focusing on the impact of the human capitals of entrepreneurs on the performance of the firm, they distinguished their works by focusing on the effect of human capitals on the behaviour of the entrepreneurs. The approach of this group of researchers has given the solution to the problem on level of analysis. In previous approach, independent variable that is the human capitals of the entrepreneur focus on individual as level of analysis while dependent variable that is the performance of the firm has taken the organisational level as level of analysis. Although this might be the common approach in entrepreneurship studies (e.g. Dyke, Fischer & Reuber, 1992

Ucbasaran and associates might have opened a new direction to study the role of entrepreneur's human capitals in entrepreneurship stream of research.

A closer review on the four papers published by Westhead, Ucbasaran, and associates indicates a wide area for extending the idea into a new area of interest. Previous studies have highlighted the background experiences of the entrepreneurs as influential factors to determine the entrepreneurialism of the entrepreneurs (Rauch & Frese, 2000; Llewellyn-Davies, 2003). However, in Westhead, Ucbasaran, and associates studies only focused on entrepreneurial experience that is to categorised the entrepreneurs into novice entrepreneur, serial entrepreneur, and portfolio entrepreneur to analysed the significant of differences among them towards various entrepreneurship dimensions (see for Ucbasaran, Westhead & Wright, 2003; Ucbasaran, Westhead, Wright & Bink, 2003; Westhead, Ucbasaran & Wright, 2005; Westhead, Ucbasaran, Wright & Bink, 2005). Other critical dimensions in measuring the human capitals of the entrepreneurs such as industrial experience, managerial experience, and education level of the entrepreneurs (Dyke et al., 1992; Lee & Tsang, 2001; Venkatesh, 2003) have yet to be analysed. In addition, these studies have concentrated mainly the opportunity identification, development, and organisational capabilities of the entrepreneurs as measure for entrepreneurship. Even opportunity has been a very crucial part of entrepreneurship (Venkataraman, 1997; Shane & Venkataraman, 2000; Schumpeter & Cardozo, 2000; Alvarez & Busenitz, 2001; Dimov, 2003; Hardt & Shane, 2003; Alsos & Kaikkonen, 2004; Baron, 2004; Van der Ven, 2004; Liu, 2006; Sanz-Velasco, 2006), entrepreneurship means more than that. This study in extra looks into personality traits (Green, 1996; Dent & Tyshkovsky, 1996; Littunen, 2000; Littunen & Storhammar, 2000); Rauch & Frese, 2000; Korunka, Frank, Lueger & Mugler, 2003; Gelsdijk, 2007), social skill (Baron, 2000; Baron & Markman, 2000, 2003), and ability of firm in capitalising the flexibility and adaptability to benefit from accidental discovery within the firm and changes in the

Review of Literature

Entrepreneurship stream of research has developed significantly over the years, but, thus far, there have been no generally acceptable definitions of the concept of entrepreneurship itself (see for Cunningham & Lischeron, 1991; Venkataraman, 1997; Green et al., 1996; Shane & Venkataraman, 2000; Llewellyn & Wilson, 2003). In view of this, Gartner (1989) requested the researchers to provide their own definition of entrepreneurship in their respective work. This study defines entrepreneurship as examination of the quality of an owner-manager in becoming the strategic resource thus generating strategic capabilities for improving the competitiveness of the firm. This definition is broader than Venkataraman (1997) and Shane and Venkataraman (2000) definition of entrepreneurship.

In distinguishing entrepreneurs from small business owners, Carland, Hoy, Boultan, and Carland J. A. C. (1984) highlighted innovation, need for achievement, internal locus of control, need for independence, need for responsibility, and need for power as crucial characteristics associated with entrepreneurs. Following the bubble of personality traits in entrepreneurship study (Llewellyn & Wilson, 2003), only need for achievement, internal locus of control, and risk taking propensity survive as entrepreneurial traits (Littunen, 2000; Rauch & Frese, 2000; Korunka et al., 2003; Beugelsdijk, 2007). However, previous studies argued risk propensity is more associated with ownership of the business rather than entrepreneurship (e.g. Schumpeter, 1934; Brockhaus, 1980; Carland et al., 1984). Recently, cognitive approach (Venkataraman, 1997; Shane & Venkataraman, 2000; Alvarez & Busenitz, 2001) and social competence approach (Littunen, 2000; Baron & Markman, 2000; 2003) emerged as another emerging stream of entrepreneurial traits (Baron, 2000). In addition to the

Need for Achievement

Need for achievement is developed by McClelland (1961) to study motivational bases of human behaviour (Spangler, 1992). Persons with a high need for achievement tend to set demanding targets for themselves and are proactive and bold in setting about accomplishing objective (Beugelsdijk, 2007; Cromie, 2000; McClelland, 1961). They tend to have preference over challenging tasks of moderating difficulty rather than taking personal responsibility for one performance, seek feedback on performance and look for new and better ways to improve their performance (Rauch & Frese, 2000). Thus, need for achievement is always been associated with entrepreneurship (Lee, 1997; Littunen, 2000; Rauch & Frese, 2000; Gürcüoğlu, 2006).

Internal Locus of Control

Locus of control developed by Rotter (1966), on the other hand, refers to the measures extend to which people feel in charge (Beugelsdijk, 2007). Individuals who believe in control over one's own life by influencing outcomes through one's behaviour, permanent characteristics, skills, abilities and effort is said to have internal locus of control (Kaufmann, Welsh & Starmer, 1996; Littunen, 2000; Littunen & Storhammar, 2000; Twenge, 2004; & Im, 2004). Individuals with an external locus of control are said to believe in external forces such as actions of others, fate, luck, chance or other factors that are beyond their control to have control over the outcomes (Kaufmann et al., 1996; Dollinger, 1999; Littunen, 2000; Littunen &

al Competence

Social competence is a crucial element in running a business (see for example, Huse & Senneseth, 1999; Park & Luo, 2001; Greve & Salaff, 2003; Faraj & Abdul-Aziz, 2004), especially for SMEs (Jones, 2003). Thus, the social network and capability of the entrepreneur in forming and managing a work relationship is crucial (Taylor & Pandza, 2003). In fact, the social network for SMEs is highly depending on the personal network of the entrepreneur (Dollinger, 1999; O'Donnell, Gilmore, Carson & Cummins, 2002; Taylor & Pandza, 2006). Therefore, social competence of the entrepreneur, which measure effectiveness of the entrepreneur in interacting with others is important in predicting the long term success of the firm (Gordon & Markman, 2000) since the social network required by firm change over time (Greve & Salaff, 2003). Thus, the capability to build and manage social capital of the firm determines the quality of entrepreneur to be a strategic resource for the firm.

ortunity Sensitivity

Venkataraman (1997) and Shane and Venkataraman (2000) define entrepreneurship as the scholarly examination of how, by whom, and what effects opportunities to create future goods and services are discovered, and exploited, has strengthen the cognitive trait in entrepreneurship study. The development of this stream of study can be traced back to the Austrian Market Process (e.g. Schumpeter, 1934; Kirzner, 1973). Scholars in resource-based view have mainly focused on

sure the sensitivity of the entrepreneur in identifying, evaluating and developing the opportunity. Thus, opportunity sensitivity is a process of evaluation, which has been listed as the first factor to distinguish entrepreneur from small business owner by Carland et al., 1984).

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Flexibility and adaptability of SMEs has been identified as the strength of the firm (Yu, 1999; Fiegenbaum & Karnani, 1991; Wicks, 2005). However, in static environment, firm will gain from efficiency of operation made off with the flexibility (Grant, 1991) in order to be benefited from economies of scale. This is because stability in the environment does not require firm to response to uncertainty. Oppositely, in the dynamic environment, where the environment is more uncertain, flexibility and adaptability of the firm are important (Fiegenbaum & Karnani, 1991; Pillay, 2003; Wicks, 2005). These strategic capabilities give SMEs greater ability to response to environment and organisation routine (Wicks, 2005) and adjust output of the firm to match the fluctuation in demand (Fiegenbaum & Karnani, 1991), and spot and response to new customer's demand. Therefore, it is logic to conclude that flexibility and adaptability can only be added into the organisation strength under uncertainty. Since uncertainty is unpredictable, thus the concept of luck or serendipity is very much applicable (Ma, 2002).

For clarification, luck in this study does not referring to purely lucky events. Rather, luck is defined as the capability of the firm to gain benefit from unpredicted events due to greater alertness, flexibility, and adaptability of the firm. Therefore, this study examine characteristic of the firm to determine the likelihood for firm to gain luck from the perspective of

According to the framework developed by Ma (2002), can be result from internal accidental discovery within the organisation or from uncertainty in the environment in which firm operates. Internally, firm can potentially gain from useful weeds and skunk works (Ma, 2002). To do this, firm has to encourage innovation and creative works that can possibly create luck for the firm by maintaining flexibility in organisational structure to allow employees for self-initiated actions, experimentations, improvisation, encouragement for employees to take risk, tolerating mistakes and errors, and rewarding employees for their creativity. To be benefited from these activities, the firm has to be proactively alert on the potential lucks and seek opportunity to commercialise them (Ma, 2002). Externally, a firm can potentially induce luck through possession of asymmetric information and unique historical events by staying alert to changes in social cultural trends, technology, customer taste and demand, government regulatory, faltering competitors, and becoming a dream creator (Ma, 2002).

Entrepreneur's Human Capital

Human capital measure individuals' knowledge and experiences (Schuch & Frese, 2000). Human capital can determine the quality of an entrepreneur (Dollinger, 1999) and make individual more efficient in business processes and in attracting customers and investors (Rauch & Frese, 2000). In this study, the interest of entrepreneur's human capital is knowledge and experiences. Education level measures academic qualification of entrepreneurs. Various scholars such as Praag (1996), Lee and Chai (1998), Lee and Tsang (2001), and Casson (2005) have discussed the importance of the education background towards entrepreneurship. Experiences of the entrepreneurs can be segregated mainly into managerial

extended the entrepreneurial experience to examine the differences between novice, serial, and portfolio entrepreneurs.

Experience can generally be defined as events that occur in an individual's life that are perceived by the individual (Quiñones, Ford & Shout, 1995). In the perspective of entrepreneur, experience is mainly made up of entrepreneurial experience, managerial experience, and industrial experience (Lee & Tsang, 2001). Entrepreneurial experiences concern about the number of previous start-up and the management role played in such ventures (Stuart & Abetti, 1990; Lee & Tsang, 2001; Hay, 2003). Industrial experience refers to the experience in the same industry as the current business venture. Managerial experience, on the other hand, is the total experience in holding managerial position regardless of the industry in which the experiences are gained (Lee & Tsang, 2001).

Extending on the entrepreneurial experience, studies have been focusing on novice, serial, portfolio, and habitual entrepreneurs (Ucbasaran, Westhead & Wright, 2003; Ucbasaran, Westhead, Wright & Bink, 2003; Ucbasaran, Westhead, Wright & Bink, 2005; Westhead, Ucbasaran, Wright & Bink, 2005). Novice entrepreneur refers to self-employed individual with no entrepreneurial experience while those with experience are known as experienced entrepreneur. Habitual entrepreneur can be further segregated into three types: serial entrepreneur, who are self-employed individual with entrepreneurial experience but has ceased from the previous business, and portfolio entrepreneur, self-employed individual owning a stake in more than one business ventures. Business ownership can be acquired through founding, buying or purchasing majority or minority stake in a business venture (Ucbasaran, Westhead, Wright & Bink, 2005; Westhead, Ucbasaran, Wright & Bink, 2005).

Effects of Entrepreneur's Human Capital on Entrepreneurship

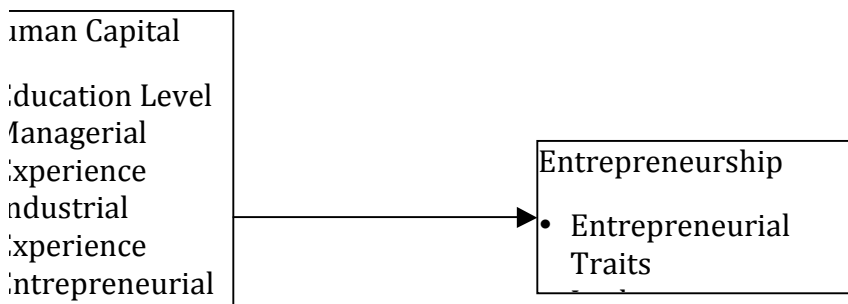
egic resources according to the framework of resource-based view (Barney, 1991; Peteraf, 1993), Alvarez and Busenitz (2001) have recognized that previous learning and knowledge of the entrepreneur enable entrepreneurs to create heterogeneous output from homogeneous inputs, ability to be an opportunity exploiter in acquiring resources (Alvarez & Busenitz, 2001), and ability to arrange the resource allocation (Akio, 2005). Previous learning and knowledge are acquired through either experiences or education of the entrepreneurs.

Association between education and entrepreneurship is inconclusive. Education level of individual is found to be positively correlated with entrepreneurship and success (Lee, 1997; Casson, 2005). According to Lee (1997), university level of education affects need for achievement since increase in university level of education enhances confidence of the individual to seek greater challenges and recognitions. However, the relationship between entrepreneurial talent and year of schooling is not linear. An intermediate level of education in vocational school with high specialization in science stream appears to build most entrepreneurial talent (Lee, 1996). A contradictory finding suggests that university graduates are less likely to venture into entrepreneurship career compared to those secondary school drop-outs (Lee & Chan, 1998). Lee and Tsang (2001) also indicate that education level of the entrepreneur is crucial in situations of high complexity and greater need for planning and knowledge.

Experience with previous firms can be in terms of industrial experience and managerial experience (Dyke et al., 1992). Both industrial experience and managerial experience can enhance an individual's capability to identify and exploit opportunity (Haynes, 2003; Casson, 2005). Besides, industrial experience would strengthen the entrepreneur's decision in selecting resources (Hart, Stevenson & Dial, 1995) to build the core competency of the firm (Haynes, 2003). All these will potentially make entrepreneurs more entrepreneurial and more strategic in making decisions. However, the risk

Entrepreneurial experience has been highly discussed in previous literature in entrepreneurship in its contribution towards entrepreneurialism in the individual entrepreneur (e.g. Stuart & Abetti, 1990; Lee & Tsang, 2001; Haynes, 2003; Ucbasaran, Westhead & Wright, 2003; Ucbasaran, Westhead, Wright & Bink, 2003; Westhead, Ucbasaran & Wright, 2005; Ucbasaran, Westhead, Wright & Bink, 2005). Evident from previous studies has shown the differences among entrepreneurs with different level of entrepreneurial experience. Entrepreneurial experience can affect the behaviour in searching and developing opportunity and resources owned by the entrepreneur (Ucbasaran, Westhead & Wright, 2003; Ucbasaran, Westhead, Wright & Bink, 2003; Westhead, Ucbasaran & Wright, 2005; Ucbasaran, Westhead, Wright & Bink, 2005). Habitual entrepreneur, serially portfolio entrepreneurs with accumulated entrepreneurial experiences in term of skills, competencies, and resources are better able to take an equity stake in subsequent ventures because they are more optimistic and opportunistic (Ucbasaran, Westhead & Wright, 2003; Ucbasaran, Westhead, Wright & Bink, 2003). Thus, greater level of entrepreneurial experience make entrepreneur more entrepreneurial.

From the arguments above, the following research framework is formulated to testify the effect of entrepreneur's human capitals on entrepreneurship.



earch Methodology

stionnaire Development

Questionnaire is developed to empirically examine the research network and thus to provide an answer to the research question. Table w indicates the variables in entrepreneurship. Questionnaire for need evement, locus of control, and social competence are adapted from ious studies as indicated in the table. The instrument for opportunity itivity and luck are self develop since the available published instrun ; not fully fit the concept intended to be measured in this study. Thus ument is constructed by referring to the sources of literatures as cated in the table 1. All the items in these concepts are measured usir int Likert Scale ranging from strongly disagree to strongly agree.

| Constructs / Concepts | Operational Definition | Sources of questionnaire |
|-----------------------|---|---|
| Need for achievement | Reflects a person's need to strive hard to attain success | Green (1973). |
| Locus of control | Measures the extent to which people feel in charge and able to influence over the outcome | Kaufmann et al (1996); Levenson (1974, 1981). |
| Social | Measures individual social | Baron and Markman (20 |

| | | |
|-----------|--|--|
| isitivity | in identifying, evaluating, and exploiting an opportunity | (2000); Ardichvili, Cardo & Ray (2003), Eckhardt Shane (2003); Pech & Cameron (2005); Sanz-Velasco (2006); Schwart Teach, & Birch (2005); Shane & Venkataraman (2000); Stevenson & Jari (1990); Ucbasaran, Westhead, Wright, & Bir (2003); Ucbasaran, Wrig & Westhead (2003); Westhead, Ucbasaran, & Wright (2005); Westhead Ucbasaran, Wright, & Bi (2005). |
| ck | capability of the firm to gain benefit from unpredicted events due to greater alertness, flexibility, and adaptability of the firm | Cunha (2005); Fine & Deegan (1996); Ma (200 |

le 1: Sources of questionnaire for entrepreneurship

The instrument for the independent variables that is entrepreneur's an capital is measured using nominal scale. Instrument for education l of the entrepreneur measures require the entrepreneur to select their est level of education. The choices include no formal education, prin secondary level, professional certification, diploma and degree, and graduate. For managerial experiance. industrial experiance. and

ght & Bink, 2003; Westhead, Ucbasaran & Wright, 2005; Westhead, asaran, Wright & Bink, 2005), the entrepreneurs are segregated into ce, serial, and portfolio entrepreneurs according to their entrepreneur rience and number of business currently owned. Novice entrepreneur entrepreneur without previous business ownership experience and current own one business. Serial entrepreneur is individual with previous entrepreneurial experience but has ceased from previous venture and ently only own one business. Portfolio entrepreneur is the entrepreneur ownership in more than one business currently.

sure of goodness for the instrument

The instrument developed is sent for expert review for face validity. experts are made up of Doctorate degree holders and Doctorate degrees in the related field of research interest. Expert review is very important for initial validity of the instrument especially for the self development. Then, the questionnaire is sent for pilot study. The questionnaire to entrepreneurs funded by Centre of Commercialisation and Entrepreneur Development (CCTD) of Multimedia University and entrepreneurs parked under Incubator of Knowledge Economy, Malacca. responses were collected and analysis of internal consistency indicated the reliability of the instrument for each of the variable as the Cronbach's Alpha for all the concepts is higher than 0.70 (Llewellyn & Wilson, 2003).

pling Plan and Data Collection Method

y is mainly drawn from SMEs in Klang Valley, participants in trade exhibitions, and listed enterprises in the Multimedia Development Corporation Sdn. Bhd. (MDeC) database.

In view of the low response rate from previous studies in Asia countries, non-probability sampling is preferable over probability sampling of SMEs. It is hard to obtain a truly representative, up-to-date, and comprehensive sample of SMEs in Malaysia (Sulaiman & Hashim, n.d.). Relying on the list for sampling from government associations like SMID (Department of Statistics, Ministry of International Trade and Industry, and Association of Malaysian Manufacturer) represents bias to the other SMEs that are not registered with these associations (Sulaiman & Hashim, n.d.). SMEs that are not registered with those bodies might have different characteristics.

The primary responses from the entrepreneurs in SMEs are obtained through several methods. First, email is used to contact the Malaysian independent entrepreneurs in MDeC database with contact information. A total of 2572 entrepreneurs were contacted through personal email with 1575 of the emails have successfully reached the targeted responder. After a follow up email, 152 usable responses were collected, which represents about 10% effective response rates. Approximately another 50 entrepreneurs were approached face-to-face through personal visit to their business premises in Klang Valley and various trade exhibitions. Through these methods, another 204 usable responses or about 40% response rate were elicited. This makes up the final usable responses to 365.

4. Analysis

The primary data collected is analysed using SPSS version 15

rent between entrepreneurs with and without managerial experience, industrial experience, and entrepreneurial experience is tested through independent sample t-test. Independent sample t-test enables empirical comparison between entrepreneurs with and without the relevant experience degree of entrepreneurialism of the entrepreneurs themselves as well as entrepreneurship of the firm. Finally, entrepreneurs are segregated into the group of novice entrepreneur, serial entrepreneur, and portfolio entrepreneur according to their entrepreneurial experience and number of businesses currently own.

Frequency analysis is conducted to study the background of the respondents in this study. Table 2 indicates the profile of the respondents according to respective type of human capital. Table 3, table 4, and table 5 indicate the statistical analysis of the impact of human capitals on entrepreneurship.

| Variable | | Frequency | Percentage |
|----------------------------|--------|-----------|------------|
| Industrial experience | Yes | 319 | 88.1 |
| | No | 43 | 11.9 |
| Managerial experience | Yes | 278 | 76.8 |
| | No | 84 | 23.2 |
| Entrepreneurial experience | Yes | 142 | 39.6 |
| | No | 217 | 60.4 |
| | Novice | 53 | 14.8 |

| | | | |
|-----------------|----------------------------|-----|------|
| Education level | No Formal Education | 5 | 1.4 |
| | Primary or Secondary | 83 | 22.8 |
| | Professional Certification | 33 | 9.1 |
| | Diploma or Degree | 188 | 51.5 |
| | Post-graduate | 55 | 15.1 |

Table 2: Background information on human capitals of the respondents

From the frequency analysis on the background of the entrepreneurs, majority of the respondents have work in related industry as their current business venture (88.1%) and holding managerial role in their previous job (88%). However, only 39.6 percent of the respondents have entrepreneurial experience. Further segregation of the entrepreneurs into novice, serial and portfolio entrepreneurs found that 14.8 percent of them are novice entrepreneurs (no entrepreneurial experience and currently own no business), 34.9 percent of them are in the category of serial entrepreneurs (have entrepreneurial experience and currently own only one business), and another 49.3 percent are portfolio entrepreneur (currently own more than one business). From their level of education, majority of the respondents are found to have high level of education with 51.5 percent have diploma or degree, 15.1 percent with post-graduate qualification and another 9.1 percent have professional qualification.

| | | | | | | | |
|----------------------|-----------------|---------|-------|---------|-------|---------|-------|
| d for achievement | | 1.074 | 0.282 | - 0.352 | 0.725 | 2.064 | 0.040 |
| nal Locus of trol | | 2.657 | 0.008 | 0.898 | 0.370 | 0.984 | 0.326 |
| ortu sitive | Identification | 2.102 | 0.036 | - 0.259 | 0.796 | 0.560 | 0.576 |
| | Evaluation | 0.667 | 0.505 | - 0.416 | 0.678 | 1.868 | 0.063 |
| | Development | 0.723 | 0.470 | - 1.232 | 0.219 | 0.727 | 0.467 |
| al pet ; | Perception | 0.608 | 0.544 | 0.897 | 0.370 | - 0.141 | 0.888 |
| | Adaptability | 1.078 | 0.283 | - 0.807 | 0.420 | 1.119 | 0.264 |
| | Expressiveness | - 1.403 | 0.162 | - 0.354 | 0.725 | 0.184 | 0.854 |
| tegic abili | Endogenous Luck | 1.332 | 0.184 | - 1.237 | 0.217 | - 0.823 | 0.411 |
| | Exogenous Luck | 1.623 | 0.105 | - 0.960 | 0.338 | - 0.367 | 0.714 |

le 3: Independent sample t-test for impact of experiences on entrepreneurship

Table 3 shows the results of independent sample t test for the impact of experiences on entrepreneurship

the significance difference between these two categories of entrepreneurs in term of entrepreneurship.

From the results, managerial experience is found to have significant impact on internal locus of control ($t=2.657$; $p<0.05$) and opportunity identification ($t=2.102$; $p<0.05$). Entrepreneurs with experience in holding managerial position are more confidence with their own capabilities in influencing the outcome of their efforts and are stronger in identifying opportunity around them. Entrepreneurs with managerial experience also tend to have higher mean score in all the dimensions in entrepreneurship except for expressiveness in social competence. However, the difference is not statistically significance.

Industrial experience seems to have negative impact on entrepreneurship. Although not statistically significance, entrepreneurs with experience working in the similar industry as their current business venture are found to be weaker in need for achievement, opportunity identification, opportunity evaluation, opportunity development, social adaptability, expressiveness, endogenous luck, and exogenous luck. They are only found to be higher in internal locus of control and social perception but not statistically significance.

On the other hand, experience as entrepreneur prior to current business venture is found to have strengthened the achievement need of entrepreneurs ($t=2.064$; $p<0.05$). Entrepreneurial experience has also exist to build stronger internal locus of control, opportunity identification, opportunity evaluation, opportunity development, social adaptability, and expressiveness but not statistically significance. However, not statistically

| | | F | Sig. | Type of Entrepreneurs | | |
|---------------------------|-----------------|-------|-------|-----------------------|--------|-----------|
| | | | | Novice | Serial | Portfolio |
| Need for Achievement | | 0.789 | 0.455 | 4.869 | 4.760 | 4.862 |
| Internal Locus of Control | | 1.086 | 0.339 | 5.113 | 5.005 | 4.957 |
| Opportunity Sensitivity | Identification | 0.460 | 0.632 | 5.119 | 5.108 | 5.176 |
| | Evaluation | 1.034 | 0.357 | 5.094 | 5.007 | 4.940 |
| | Development | 0.268 | 0.765 | 4.948 | 4.918 | 4.873 |
| Social Competence | Perception | 0.208 | 0.812 | 4.400 | 4.331 | 4.386 |
| | Adaptability | 0.702 | 0.496 | 4.524 | 4.486 | 4.599 |
| | Expressiveness | 0.225 | 0.798 | 3.877 | 3.782 | 3.806 |
| Strategic Capability | Endogenous Luck | 0.312 | 0.733 | 4.664 | 4.755 | 4.761 |
| | Exogenous Luck | 0.497 | 0.608 | 4.535 | 4.650 | 4.665 |

entrepreneurship. Entrepreneurs are divided into three categories according to their entrepreneurial experience and number of ventures currently owned. Results of ANOVA do not indicate significant differences among the three groups of entrepreneurs on any of the dimensions in entrepreneurship. Referring to the mean values alone also does not reveal any indication that portfolio entrepreneurs are more entrepreneurial than serial and novice entrepreneurs. However, novice entrepreneurs are found to score highest in terms of need for achievement, internal locus of control, opportunity evaluation, opportunity development, social perception, and expressiveness. Portfolio entrepreneurs on the other hand are found to score highest in terms of opportunity identification, social adaptability, endogenous luck, and exogenous luck. Serial entrepreneurs are not found to score highest in any category in assessing the entrepreneurialism.

Although not statistically significant, the findings above are surprising in the signal that novice entrepreneurs to some extent are more entrepreneurial than serial and portfolio entrepreneurs, especially in terms of personality. One possibility is this group of “new” entrepreneurs are more enthusiastic and might be too optimistic towards their entrepreneurship career. In addition, since they are new to the entrepreneurship career, with relatively limited resources they have (Ucbasaran, Westhead & Wright, 2003; Ucbasaran, Westhead, Wright & Bink, 2003; Westhead, Ucbasaran & Wright, 2005; Westhead, Ucbasaran, Wright & Bink, 2005), they are inclined to evaluate and execute the opportunities they foresee. Thus, it leads them to score highest in terms of opportunity evaluation and opportunity development. Compared with the entrepreneurs at another extreme, portfolio entrepreneurs, the latter are shown to be less entrepreneurial in terms of personality but are found to be stronger on developing the strategic capability for their firms and also more adaptive to different social situations. This might be due to their experience as

erience to serial entrepreneurs thus making them less entrepreneurial
pare with either extreme of the entrepreneurs.

| | | F | Sig. | Education Level | | | | |
|----------------------|--------------------|-----------|-----------|-----------------------------|--------------------|--------------------|--------------------|----------|
| | | | | No | Pri. /Sec. | Prof. Cert. | Dip. / Deg. | Pc gr |
| d for ievement | | 4.61 1 | 0.00 1 | 4.533 ¹ | 4.667 ² | 4.818 | 4.816 | 5. 32 |
| nal Locus of trol | | 2.13 2 | 0.07 6 | 4.600 | 4.898 | 5.091 | 4.982 | 5. |
| ortu sitive | Identificat ion | 4.48 6 | 0.00 2 | 4.567 ¹ 2,3,a | 4.988 ¹ | 5.177 ² | 5.164 ³ | 5. |
| | Evaluation | 2.01 2 | 0.09 2 | 4.400 | 4.938 | 5.024 | 4.969 | 5. |
| | Developm ent | 2.32 9 | 0.05 6 | 4.280 | 4.843 | 4.994 | 4.868 | 5. |
| al mpet ; | Perception | 2.57 3 | 0.03 8 | 3.760 ¹ 2,3 | 4.178 | 4.412 ¹ | 4.433 ² | 4. |
| | Adaptabili ty | 3.91 8 | 0.00 4 | 4.000 ¹ 2 | 4.374 | 4.894 | 4.524 ¹ | 4. |
| | Expressiv eness | 1.63 2 | 0.16 6 | 3.720 | 3.668 | 3.976 | 3.873 | 3. |
| Endogeno | | 7.20 | 0.00 | 4.733 ¹ | 4.254 | 4.064 | 4.8261 | 4. |

, a, indicates the pairs with significance of difference

Table 5: ANOVA for impact of education level on entrepreneurship

The effect of education level of the entrepreneurs on entrepreneurship was examined using ANOVA. Entrepreneurs are grouped into with no formal education, primary or secondary level of education, professional certification, diploma or degree level of education, and postgraduate level of education. ANOVA is used to test for significance of difference among the groups in term of entrepreneurship. Results from the ANOVA reveal that education level of the entrepreneurs to have significant effect on need for achievement ($F=4.611$; $p<0.05$), opportunity identification ($F=4.486$; $p<0.05$), social perception ($F=2.573$; $p<0.05$), opportunity adaptability ($F=3.918$; $p<0.05$), endogenous luck ($F=7.207$; $p<0.05$), and exogenous luck ($F=3.287$; $p<0.05$). Further more, the effect of entrepreneurs' education level on internal locus of control ($F=2.132$; $p=0.076$), opportunity evaluation ($F=2.012$; $p=0.092$), and opportunity development ($F=2.329$; $p=0.056$) are found to be crucial even not statistically significant at 95 percent confidence level. For the results with significant difference, follow up post hoc test is conducted using Duncan test. Overview of the post hoc results indicates that entrepreneurs with higher level of education are found to be significantly more entrepreneurial than entrepreneurs with lower level of education. From the general trend of the findings, entrepreneurs with tertiary level of education; professional certification, diploma or degree, or postgraduate level of education, are significantly more entrepreneurial than entrepreneurs with normal education level and entrepreneurs with only primary or secondary level of education.

Discussion of the Findings

experience does indicate the sign that industrial experience has actually weakened the entrepreneurialism of the entrepreneurs. This might show the theory of Haynes (2003) on the possibility for industrial experience to create rigidity for entrepreneurs whereby the entrepreneur tends to follow known models in problem solving and are less adaptive to new environment (Haynes, 2003). Thus, this has made them less entrepreneurial as well in terms of their own personality and in managing the firm. Besides that, entrepreneurial experience has also found to have negative impact on endogenous luck and exogenous luck, the two dimensions measuring the flexibility and adaptability of the firm. This can be explained by their previous entrepreneurial experience, especially the “unhappy experience” leads to the ending of previous venture, might have made the entrepreneurs more cautious thus impose greater control to ensure that everything is in order. This might eventually sacrifice the most valuable strategic capability of SMEs. Managerial experience might be the most dominating type of experience among the three types of experience investigated in this study in making the entrepreneurs more entrepreneurial.

Categorising of entrepreneurs into novice, serial, and portfolio to determine the impact on entrepreneurship does not found to be conclusive. None of the category is found to be significantly different from the other in the level of entrepreneurialism. This finding is obviously contradictory to Ucbasaran, Westhead and Wright (2003), Ucbasaran, Westhead, Wright, and Bink (2003), Westhead, Ucbasaran, and Wright (2005), and Westhead, Ucbasaran, Wright, and Bink (2005). A closer review on Westhead, Ucbasaran and associates papers found that they are studying not on the type of entrepreneurs with each of the items in a variable rather than the variable as a whole. Thus, data revealed in this study is suspected insufficient to conclude that habitual entrepreneurs, which made up of serial and portfolio entrepreneurs, are more entrepreneurial than novice

Education level of the entrepreneurs is found to be significant in enhancing the entrepreneurialism of the entrepreneurs. The general trend of the results indicates that entrepreneurs with higher level of education are more entrepreneurial. This finding has supported Lee (1997) argument that less in school will enhance the confidence of the students in facing challenges in their entrepreneurship career. In addition, the analytical and critical skills of the entrepreneurs that are enhanced through education (Lee & Tsang, 2001) might also improve their capabilities in decision making thus boosting the confidence of them to manage a more flexible and stable organisational culture. Furthermore, the liberalisation and globalisation of the world economy might have increase the complexity of the business environment. Information and technology communication has also made the customer to be more demanding thus impose greater requirement for the firm to stay competitive (Wee, 2003). All these factors might make education a critical factor in determining the success of the firm resulting in an increasing complexity that required greater competence and greater entrepreneurialism from the entrepreneurs (Lee & Tsang, 2001).

Policy Implications

This study is to assist government in encouraging more entrepreneurs in the country and directing the right person into the entrepreneurship career. The results of this study indicates that previous experience working in the same industry, experience in holding managerial position, and experience as an entrepreneur do not show to be relevant towards enhancing the entrepreneurialism of individuals. Analysis of data collected also does not show any significant difference among novice, serial, and portfolio entrepreneurs.

ce since they are lacking in social network during the start-up process is because directing the funds to this group of individual will better objective of the government in balancing the wealth distributions in the country. Moreover, providing assistance to those with good track records do not guarantee greater chances of success as these track records do not make them more entrepreneurial.

The significance of education level of the individual towards level of entrepreneurialism might be good news to the government as Malaysia is facing the problem with unemployed graduate. Government might take initiative to push this group of individuals into entrepreneurship career. However, government is still advised to take initiative to provide additional technical training to them before approving the financial assistance. This is one of the possible reasons for these graduates to remain unemployed is lacking of competency. Thus, they may not be as competent as entrepreneurial as the respondents in this study who might be pulling into entrepreneurship career due to the opportunity they have perceived. Competency might solve the problem with unemployed graduates but in terms of wealth distribution, this policy might improve the well being of middle class rather than the lower class income residents. Therefore, the author urges government to take into consideration of establishing an Entrepreneurship College for school dropout to learn technical skills and managerial skills at the same time. This will help in building entrepreneurs and in transforming craftsmen into entrepreneurs. Furthermore, assisting the school dropout to balance the wealth distribution of the country since this group of individuals are more likely to struggle for a living in this increasingly knowledge based economy if no assistance is provided. In addition, the Entrepreneurship College also provides the second opportunity for the school dropout to further their study to improve their entrepreneurialism. However, the Entrepreneurship College should be designed in the way that

This study builds on the works of Westhead, Ucbasaran, and associates (Ucbasaran, Westhead & Wright, 2003; Ucbasaran, Westhead, Wright & Bink, 2003; Westhead, Ucbasaran & Wright, 2005; Westhead, Ucbasaran, Wright & Bink, 2005) with more comprehensive reviews focusing on the dimensions of human capitals and entrepreneurship. Results from the multiple analyses do not give any obvious indications of the effect of various experiences on entrepreneurialism of the entrepreneurs. Furthermore, it is surprising to observe that industrial experience might not have negative impact on entrepreneurship. Besides, categorising the entrepreneurs into novice, serial, and portfolio entrepreneurs (Ucbasaran, Westhead & Wright, 2003; Ucbasaran, Westhead, Wright & Bink, 2003; Westhead, Ucbasaran & Wright, 2005; Westhead, Ucbasaran, Wright & Bink, 2005) does not yield the expected results. No significant difference has been detected among the three groups of entrepreneurs. However, higher level of education has proven to be crucial in building the element of entrepreneurship on the individual entrepreneurs. Thus, policy makers should try to enhance the education level of the citizens as long term policy to strengthen the entrepreneurship in the country. This will likely to ensure a sustainable future and development of entrepreneurship especially in the context of Malaysian SMEs.

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